

Beeches Day Centre

Day care for older people



The Beeches Day Centre

The Beeches is a 20 a day place day centre for older people with mental health/dementia. The Beeches day centre is provided by Slough Borough Council social services.

What is the Beeches day centre like?

- The Beeches is a modern purpose built two storey building situated within Newbeech House.
- The Beeches is a secured elderly mental health unit.
- There is a secure paved patio area, which is Ideal for barbecues and sitting out in the summer.
- The Beeches facilities include disabled toilets, bathroom fitted with a parker bath
- A large area used for dining and recreational activities.
- A kitchenette to enable staff to provide service users with refreshments such as tea and coffee and cold drinks.
- A hairdressing room with a hairdresser visiting several days a week.

- A chiropodist visits every five to six weeks who will if requested by their carers treat service users
- The safety of the service users is uppermost at all times - emergency bells are easily reached and located In every part of the building. The building has outside security lighting. Fire drills and fire security are regularly tested.
- There is a pay phone for the service users use.

Our aims

- To provide an environment which is secure, homely and friendly where personal, physical and emotional needs are met and giving people the encouragement to exercise choice were appropriate.
- To offer planed care and support to enable people to fulfil their maximum potential
- To work closely with, carers and other agencies in order to provide the service
- To involve service users in decision making and planning wherever possible.

Slough social services values

That each person regardless of their level of dependence or disability is a unique individual; a valued member of society with a right to:

- Respect and a positive image access to the experience and opportunity, which other citizens.
- Make choices about their life and lifestyle.
- The support they need in order to be included in and participate in the community.

About the staff team

The day centre manager is supported in the management of this and this means that we work towards encouraging.

The centre with a team of three staff members who work in various supporting capacities. The staff team receives training and regular supervision to enable them to keep up to date with the skills they need to provide care in a sensitive manner.

How to get to the Beeches day centre

The Beeches is situated within Newbeech House Residential Home which is situated near to the Slough/Burnham Beeches border. There is a regular bus service and it takes about 20 minutes to reach the Town Centre and main railway station.

Transport to and from the centre can be arranged for you when you begin to attend the service.

To arrange an appointment or to find out directions to The Beeches please contact the day centre manager on 01753 535295.

How do service users spend their time?

There are arts crafts and educational games.

Horticultural therapy - opportunities to grow plants on the patio or in the garden. Exercises and other physical games to help maintain mobility.

Social activities to promote social interaction with other clients.

Quality of care

Staff at the Beeches day centre work to the standards set by the National Care Standards Commission. We work towards encouraging people to be as independent as possible. Staff at the centre are recruited under the equal opportunities guidelines and are offered training in care. All staff members working here have been police checked and this is repeated every three years.

Confidentiality

All personal information on people receiving a service is recorded and kept confidential to the department. You have a right to request to see your record. Staff will only share your personal information with your consent. Some information is shared with those who need to know in order to provide the service required.

Cost of the service to service user

A financial assessment will be carried out by the finance team under the eligibility criteria for fairer charging. The service user will be charged or not charged for the service in line with the outcome of the assessment. Transport is provided within that charge.

Comments, suggestions and complaints

If a service user or their carer is unhappy with the service or needs to know more the service users or their carers are encouraged to discuss this with the day centre manager or the key worker. Alternatively please contact the group manager on 01753 690470 or email customercare@slough.gov.uk

To make a formal complaint contact the complaints officer at the Town Hall on 01753 875770. Details of how this procedure works are displayed on the notice board in The Beeches day centre.

Complaints and concerns can be taken to:

South East Regional Contact Team
The Oast
Hermitage Court
Hermitage Lane
Maidstone
ME16 9NT

Tel: 01622 724950

Fax: 01622 724980

Email: enquiries.southeast@csci.gsi.gov.uk

How to request a place at the Beeches

For further information please contact social services at Slough Borough Council on 01753 690400.

A social worker will find out what the individuals needs for social service support are. If the Beeches is an appropriate placement an assessment day will be arranged at a time to suit the service user and to discuss a starting date. The day centre manager will then arrange transport.

Other helpful organisations

- Age Concern and Advise Service and Advocacy Service - Tel: 01753 822890
- Alzheimer Disease Society - Tel: 01753 647286
- Carers National (Slough & district) for For advice on carers - Tel: 01753 647286
- Slough Carers Support Group - Tel: 01628 668413

How to contact us

You can contact the Community Care Services Department for advice and support, we are here to answer your calls from 9.00am to 5.00pm - Monday to Friday.

Please phone us on 01753 690400

You can email us at communitycare@slough.gov.uk or visit our website www.slough.gov.uk.

Emergency calls received on the above number outside normal hours will be passed to our special emergency social care service.

This leaflet can be made available on audio tape, in braille, large print and in other languages on request.

Translation

If you would like a copy of this document translated please ask an English speaking person to request this by calling 01753 690759. Alternatively please call Slough Translation and Interpreting Service on 01753 701157.

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