

# Priors Resource Centre

Day opportunities for people with learning disabilities in Slough





## **Priors Resource Centre**

The resource centre is for adults with learning disabilities who also have a physical disability and/or sensory impairment requiring specialist facilities and support. This facility is provided by Slough Borough Council Social Services Department.

## **Aim of the centre**

To create an environment that is nurturing, educational, stimulating and empowering.

## **Slough Social Services values**

We consider each person (regardless of their level of independence or disability) as a unique individual and valued member of society with the right to:

- The support they need in order to be included in and participate in the community
- Access to the experiences and opportunities which citizens value
- Make choices about their life and lifestyle
- Respect and a positive image

## What is the centre like?

Priors Resource Centre is a single storey, purpose built centre with a sensory room, a physiotherapy room, a music room, adapted toileting and shower facilities, a training kitchen and rooms which can be used for a variety of activities. There is a patio area and a garden to the rear of the building, which is used for horticultural purposes.

## What can you do at the centre?

The centre offers opportunities for development based around the individual needs of the users.

The opportunities will include some of the following activities:

- Advocacy where users are encouraged to express their views and wishes
- Arts and crafts
- Further education courses to promote independence provided by East Berkshire College
- Communication activities using a wide range of different media
- Community activities to develop social skills
- Life skills kitchen
- Horticulture

- Computers
- Music
- Physiotherapy
- Trampolining

Individuals are supported to design their own activity programme in line with their person centered plan. As needs change this programme can be adapted and each year the programme is reviewed.

## Meals

Those attending the centre will need to bring their own lunch as meals are not provided.

## Is there a charge for the using the centre?

Everyone who attends the centre is financially assessed and depending on the outcome of this assessment you may be charged for this service.

A charge of £1 per day is made for refreshments.

A separate contribution will be requested to attend some activities in the community, for example any entrance costs.

Slough Borough Council reviews their charges every year and we will keep you informed of any changes.



## How can you start attending the centre?

Slough Community Team for People with Learning Disabilities is the first point of contact for people interested in attending the resource centre. A social worker or community nurse from here will assess your need for support from health and social services - this is called the "assessment of needs". A decision will then be made as to whether you are eligible for any services at the centre.

The next step would be to arrange a visit for you and your carer to the centre, to have a look round and to ask any questions.

The manager of the centre will then write to you to confirm the offer of a place, the start date, the outline of a programme and any transport arrangements.

You can contact the community team for people with learning disabilities on 01753 690860 or by email [customer care@slough.gov.uk](mailto:customer care@slough.gov.uk)



## Quality of care

Staff will work together to ensure that each individual's needs are well met. The staffing ratio is designed to provide the appropriate levels of support.

All staff are recruited under the equal opportunity guidelines and are supported through regular training and supervision. All staff are police checked before taking up employment, this is repeated every three years.

We get regular feedback from service users about the resource centre and make adjustments to the service wherever possible. We place a high value on involving the people who use the service and their carers in the planning of the service.

## Comments, suggestions and complaints

If you or your carer are unhappy with the service provided at the centre, it is best to speak to your key worker or the manager of the centre. If you would like to speak to someone outside of the resource centre, then please contact the complaints manager social services on 01753 875770.

Details of the complaints procedure is displayed on the notice board at the resource centre.

## Confidentiality

All personal information on those who are receiving a service from social services is recorded. This information is confidential to the social services department. You have the right to request to see your records.

Staff will only share your personal information with your consent and information is only shared with those who need to know in order to provide you with the best service possible.

There are exceptions to this general rule, for example, if social services believe a person is at risk of harm and there is a need to discuss this situation with others to protect the person.

If you are unable to give consent because of limited understanding, we aim to work closely with your relatives, carers and advocates in your best interests.

## How to contact us

Priors Resource Centre  
4 Prior Close, St Laurence Way, Slough SL1 2BQ

Tel: 01753 577066 Fax: 01753 577068

Email: [customercare@slough.gov.uk](mailto:customercare@slough.gov.uk)

## Opening Hours

Monday to Friday 8.45am to 4.00pm  
We are closed on public holidays

If you would like a copy of this document translated please ask an English speaking person to request this by calling 01753 690759. Alternatively please call Slough Translation and Interpreting Service on 01753 701157.

ਯਾਂਦੁ ਆਪ ਫ਼ੌਜ ਟੁਕਾਵੇਜ਼ ਕੇ ਅਨੁਵਾਦ ਕੀ ਕਾਪੀ ਚਾਹੀ ਜਾਵੇਨ ਏ ਤਾ ਕਾਸਬਾ ਅੰਗਰੇਜ਼ੀ ਬਾਲਕਾਂ ਵਾਲੇ ਕਿਆਰੀ ਖ਼ਾਜ਼ਿਜ਼ ਕੀ ਵਫ਼ੇ ਕਿ ਗੋਵ 01753 690759 ਯਾ ਟੈਲੀਫ਼ੋਨ ਵਾਕੰ ਨਿਬੰਦਨ ਕਰੋ। ਯਾ 01753 701157 ਯਾ ਸਲੋਹ ਟਰਾਂਸਲੇਸ਼ਨ ਆਡ ਇੰਟਰਪ੍ਰੀਟੇਸ਼ਨ ਸੇਵਿਸ ਕੀ ਟੈਲੀਫ਼ੋਨ ਕਰੋ।

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