

Date of issue: Wednesday 22nd February 2017

MEETING:	NEIGHBOURHOODS AND COMMUNITY SERVICES SCRUTINY PANEL (Councillors Plenty (Chair), Morris (Vice Chair), Anderson, Davis, N Holledge, Rana, Rasib, Swindlehurst and Wright)
DATE AND TIME:	THURSDAY, 2ND MARCH, 2017 AT 6.30 PM
VENUE:	VENUS SUITE 2, ST MARTINS PLACE, 51 BATH ROAD, SLOUGH, BERKSHIRE, SL1 3UF
DEMOCRATIC SERVICES OFFICER: (for all enquiries)	DAVE GORDON 01753 875657

NOTICE OF MEETING

You are requested to attend the above Meeting at the time and date indicated to deal with the business set out in the following agenda.



ROGER PARKIN
Interim Chief Executive

AGENDA

PART 1

<u>AGENDA</u> <u>ITEM</u>	<u>REPORT TITLE</u>	<u>PAGE</u>	<u>WARD</u>
1.	Apologies for absence. Declarations of Interest		

All Members who believe they have a Disclosable Pecuniary or other Pecuniary or non pecuniary Interest in any matter to be considered at the meeting must declare that interest and, having regard to the circumstances described in Section 3 paragraphs 3.25 – 3.27 of the Councillors' Code of Conduct, leave the meeting while the matter is discussed, save for exercising any right to speak in accordance with Paragraph 3.28 of the Code.



The Chair will ask Members to confirm that they do not have a declarable interest. All Members making a declaration will be required to complete a Declaration of Interests at Meetings form detailing the nature of their interest.

CONSTITUTIONAL MATTERS

- | | | |
|----|-------------------------------------------------------|--------|
| 2. | Minutes of the last meeting held on 17th January 2017 | 1 - 8 |
| 3. | Actions Arising | 9 - 10 |
| 4. | Member Questions | |

(An opportunity for panel members to ask questions of the relevant Director / Assistant Director, relating to pertinent, topical issues affecting their Directorate – maximum of 10 minutes allocated.)

SCRUTINY ISSUES

- | | | |
|----|---------------------------------|---------|
| 5. | Thames Valley Police Overview | 11 - 14 |
| 6. | Safer Slough Partnership Update | 15 - 20 |

ITEMS FOR INFORMATION

- | | | |
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| 7. | Forward Work Programme | 21 - 24 |
| 8. | Attendance Record | 25 - 26 |
| 9. | Date of Next Meeting - 4th April 2017 | |

Press and Public

You are welcome to attend this meeting which is open to the press and public, as an observer. You will however be asked to leave before the Committee considers any items in the Part II agenda. Please contact the Democratic Services Officer shown above for further details.

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Neighbourhoods and Community Services Scrutiny Panel – Meeting held on Tuesday, 17th January, 2017.

Present:- Councillors Plenty (Chair), Anderson, Davis, N Holledge, Rana, Swindlehurst and Wright

Apologies for Absence:- Councillor Morris and Rasib

PART 1

31. Declarations of Interest

Cllr Plenty declared his activity on the issue of the road closure at Hollow Hill Lane and Mansion Lane.

32. Minutes of the last meeting held on 3rd November 2016

Resolved: That the minutes of the meeting held on 3rd November 2016 be approved as an accurate record.

33. Actions Arising

The Panel was presented with a copy of the residents' newsletter, as had been pledged to be undertaken in minute 22 of the previous meeting. Meanwhile, the issue of downsizing (minute 25) was now included in the Housing Revenue Account Business Plan; this also included consideration of the two tier rent levels which were part of this plan.

Resolved: That the update on actions arising be noted.

34. Member Questions

No members' questions were submitted.

35. Alternatives to Market Lane

Members raised concerns as to whether all options had been pursued, or if the relief road was the sole alternative being scoped. In response, the Panel was reminded that a package of mitigation was under development and that meetings with community groups had been interrupted by demands for a relief road, hence the focus of the report. At present, Slough Borough Council (SBC) were continuing with the experimental closure while entering negotiations with High Speed Two (HS2). HS2 would in principle support a realignment of the road and work around the bridge as indicated in their current programme, however a mitigation package would only be possible if a permanent closure is put forward and would be subject to the outcome of negotiations. As a result, SBC's current options are relatively binary, in terms of having the road either open or closed; the other source of any mitigation package (Western Rail Link to Heathrow (WRLtH)) was facing delay. As a result, the only party SBC are currently in discussions with are HS2.

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The Panel raised the following points in discussion:

- The work required by HS2 could be undertaken through a series of temporary road closures. However, when WRLtH comes forward this would require a permanent closure.
- The experimental scheme had been discussed in the context of using its findings to obtain funding for an alternative. However, the circumstances had evolved given the delays being experienced by HS2.
- The Panel raised questions as to whether the report contained sufficient information upon which to make an informed decision. However, the uncertainty surrounding WRLtH's exact timescale had impacted on the amount of detail SBC could currently provide.
- Members of the Panel asked for the experimental scheme to be ended as soon as possible. The impact of the scheme had been largely in line with expectations, feedback from local residents was almost entirely negative (only those directly by the bridge, who noted a quieter environment, had differed) and school journey times had increased at the start of the scheme (although this had improved). In addition, the Panel were informed that the only data currently being collected was that being taken by permanent traffic counters. Given this, the Panel recommended that they refer their request for the scheme's termination to Cabinet at the first available opportunity.
- Further to this, SBC had written to the Department for Transport requesting information on the required length of the experimental scheme. The Government's response delegated this decision to SBC's legal team. Given the impact the scheme was having, the Panel was very clear in its desire to see this impact ended as soon as possible.
- SBC had also dedicated a section of its website to the road network in the area.
- The Panel raised a desire for future decision making to involve Councillors. Officers requested that this should be referred to the Cabinet Member for Transport and Highways and Democratic Services to ensure that procedures could be put in place for this. However, whichever structure was used in discussion the decision would ultimately remain with Cabinet given SBC's Constitution.
- Cabinet would make this decision with the assistance of recommendations made by SBC officers. Should officers be dissatisfied with the final mitigation offer, they could recommend the permanent reopening of the road.
- The length of the delay to WRLtH was subject to Parliamentary activity. As a result, the process should now be considered as a staged matter rather than one integrated process. Given HS2 would principally support re-opening the road and realigning the bridge, the Panel was content to recommend this as the basis for the recommendation to be made to Cabinet in 2017.
- The Panel also argued that the bypass needed greater consideration than it had been given in the report. This would be a major

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transformation for the road network, and therefore needed a more developed discussion before any decision was made on its feasibility.

- Local residents had also expressed a view that the current procedures meant that changes were being done to their locality, rather than for it. They also felt that it was being done with a view to getting them prepared for a permanent solution which would have a negative impact on traffic in the area. As a result, the Panel called for clearer communications with residents in future, and also for any consultation to have a direct impact on proposals; at present, residents were cynical as to the meaningfulness of consultation processes. The representative of local residents present at the meeting reflected these views and called for the reopening of the route as the only effective means of North – South travel in the locality.

Resolved:

1. That the Panel recommend, given the fact that only permanent counters are currently collecting data relating to the impact of the bridge closure, Cabinet ends the experimental scheme at the first opportunity.
2. That the Panel recommend Slough Borough Council (SBC) develop a package based on the reopening of Market Lane and a realigned bridge (as offered by HS2).

36. Slough Allotments

The report was in response to an agenda item taken by the Panel on 28th October 2015. At that time, SBC recognised that the service was in a poor state; much work had been undertaken since then. Whilst allotments were still a 'work in progress' and required improvement, it was now considerably better (a matter recognised by the Panel). SBC wished to thank the Slough Allotments Federation (SAF) for their support in this process.

In particular, the areas which had improved were:

- The clearing of waste.
- Clarity on the role of the allotment holder regarding waste and cultivation.
- The reduction of the waiting list from approximately 1,000 to 143. All these 143 would be offered a plot by the end of February 2017.

The Panel raised the following points in discussion:

- Some bills had been issued to plot holders. However, the necessary information management for this needed completion; in the long term, this would become an automated process.
- The relationship with SAF had improved. However, they remained concerned over a) the service still not being strategic and b) the sustainability of the service. In particular, the service having no dedicated full time officer (responsibility lay with a staff member who

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had other duties, meaning that allotments got attention when time allowed) had been raised.

- Flytipping also remained an issue. This was being worked on, and also other matters which could be completed and closed (e.g. checking the waiting list for people who had moved or were deceased) had been resolved to improve the service. However, it remained the case that the service needed the voluntary work provided by SAF.
- The next phase of service improvement was currently being designed.
- The Panel raised concerns as to whether the £58,000 budget allocated to the service would prevent this progress being eroded. The next phase of service improvement would include a review of this, as well as staffing options (e.g. potential use of SBC's Parks Team) and colony management. SAF would also hold SBC to account, whilst the possibility of Green Flag accreditation for allotments could be investigated.
- Given the state the service had been in, fee increases were not currently planned. Comparisons with neighbouring authorities would be made to justify any such future rise, but this would not be made a) before the service was at a level to justify a rise and b) allotment holders had been notified.
- The Panel and SBC officers wished to declare their thanks to Carrie Darby (SAF Chair) for her work. This was appreciated and offered an example of community spirit in action.

Resolved: That the Panel would support a one-off request for additional funding for the allotment service.

37. 2017/18 Housing Rents And Service Charges

The power to set rents had been taken by central Government; this was to reduce by 1% a year for 4 years, with 2017 – 18 to be the second of these years. Service charges were based on the Retail Price Index measurement of inflation and would be raised on 3rd April 2017. This was Government policy and SBC's longstanding practice.

The service had been left with a greater degree of autonomy than previously assumed given the Government's decision to abandon 'Pay To Stay' legislation and also plans to enforce the sale of higher value council housing. A Government White Paper on housing was expected in the next 2 months, and any major changes it proposed would be reported to Councillors.

The Panel made the following points in discussion:

- Members had no power over setting the rent levels.
- The Housing Revenue Account had been based on a forecast based on less favourable outcomes. The options appraisal had started, with Savills having been recruited to assist. SBC was restricted in its borrowing and the stock condition survey would also reveal much information regarding SBC's position. As a result, the Housing Revenue Account would err on the side of caution in its predictions.

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- The re-procurement of the Repairs, Maintenance and Improvements (RMI) contract offered SBC significant opportunities to make changes in the future. In particular, SBC would be emphasising the role of innovation in service provision for those seeking to tender for the contract.
- The Overview and Scrutiny Committee had taken the Housing Revenue Account Business Plan as an agenda item at 2 meetings. Since the first of these, the affordable rents policy had been developed using information taken from London Boroughs. SBC had taken the decision to let out the Ledgers Road properties at the lower rent rate, a decision which the Overview and Scrutiny Committee supported. This would now be presented to Cabinet in March 2017. The rent level offered to potential tenants would be based on their level of income.
- Services charges included caretaking, cleaning, grounds maintenance and other similar upkeep work. This was along the lines of service traditionally understood by local authorities.

(At this point, Councillor Anderson left the meeting).

- Electricity bills were more volatile than general goods measured in inflation statistics. In order to protect SBC and residents from this, the Facilities Team put electricity out to broker to ensure that the utility was purchased from the most appropriate supplier. Residents paid for the energy they used; insulation and cladding had also helped reduce bills.
- Water, like electricity, was bulk purchased. Given Thames Water's stated intention of moving all residents to water meters by 2022, SBC would need to formulate a strategy on the matter. However, it was recognised that some tenants benefited from present arrangements and no changes would be enforced without at least 6 months' notice.

Resolved: That the Panel note the report.

38. Housing and Neighbourhood Services Scrutiny Overview Indicators

The suite of performance indicators (SOIs) had been compiled after a request made by the Panel on 21st July 2016. SBC officers wished to thank Cllrs Holledge and Morris for their work as part of the group which helped form the SOIs; these had been designed to reflect a wide range of aspects of 2 services (Housing and Neighbourhoods). They were also selected with reference to the Joint Wellbeing Strategy and the 5 Year Plan. A 'red, amber, green' RAG rating system was used to evaluate overall progress on each SOI.

The Panel was asked to agree to the SOIs selected, and also ask the service to return on 26th June 2017 with a full dashboard of SOIs and a 'report by exception' (i.e. more detailed information on SOIs which were a concern).

The Panel made the following points in discussion:

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- The Audit and Corporate Governance Committee had raised concerns that high priority matters had not been resolved, whilst less urgent issues had been prioritised. Members were asked to track the progress of SOIs to monitor the prioritisation of activity, as well as the progress of the SOIs themselves.
- The data collected by SBC allowed for trend analysis, as well as the traditional retrospective analysis of past information. The dashboard was live and intended to be used for interactive discussion and interrogation of trends; it would evolve as this process was undertaken.
- SBC's key statutory obligations focused on gas safety and similar matters. Compliance on fire risks could be covered by inspections on a 2 yearly cycle, so this was not measured as SBC wished to avoid SOIs which could easily be met at 100% success rate. Whilst the SOIs would measure the performance of SBC in areas of legal obligation where suitable, SBC also did not want to create an "industry" of data creation.
- The 'by exception' report would include any SOIs which were either rated red or had been amber for 2 consecutive periods.
- SBC was prioritising fraud; 7 cases had been identified and this would continue where grounds for suspicion existed.

Resolved: That the Panel take a report on SOIs on 26th June 2017.

39. Slough Real Time Passenger Information

The Panel had clearly indicated its dissatisfaction with current arrangements and the resulting detection rates. As a result, it was looking for any new specification to offer a structure which would avoid a repetition of this. The new specification would include key performance indicators and set minimum performance levels. At present, SBC was in a position to offer an outline agreement; the Panel would be happy to take a fuller version in future.

The Panel raised the following points in discussion:

- One of the first questions raised in the process of creating the new specification was the possibility of companies other than First Bus providing services in Slough. Ad hoc 'plug and play' solutions were available should such a situation arise.
- There was no date for the completion of the new specification. It was more important to ensure that the successor arrangement worked, rather than it was in place by a predetermined time.
- Any new system should be able to adapt, given the pace of technological development in the present age.
- Members were concerned that 'changes to the bus fleet' was frequently raised as a problem. However, the 7 series bus fleet had not changed but was as susceptible to poor performance as other routes.
- Members also stressed the importance of ensuring RTPi suppliers and bus companies worked together in future. Previously, a culture of blame shifting had been identified.

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- Whilst the cost of the new system was hard to gauge, it was the intention to reduce the overall cost.
- The headings used in the circulated document would be the headings in the final specification. Technical details would be added later.

Resolved:

1. That the Panel stress the importance of ensuring that any successor system works before the new contract is offered.
2. That the specification return to the Panel when suitable.

40. Forward Work Programme

Resolved: That, in addition to the points made in previous minutes, the garage fraud audit be moved to 26th June 2017.

41. Attendance Record

Resolved: That the attendance record be noted.

42. Date of Next Meeting - 2nd March 2017

Chair

(Note: The Meeting opened at 6.30 pm and closed at 9.07 pm)

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Action Progress Report – Neighbourhoods and Community Services Scrutiny Panel

3rd November 2016

Minute:	Action:	For:	Report Back To: Date:
23	<p>Resolved:</p> <p>1. That the specification for the new contract be circulated to members before Christmas 2016.</p>	Transport	NCS Scrutiny Panel Christmas 2016
24	<p>An Annual Review would be compiled to capture this information and analyse its implications for the service. The gap analysis was also being modified to bolster the work of SBC's housing service, and it was recommended that this be presented on a yearly basis to the Panel.</p>	Housing	NCS Scrutiny Panel 2017 - 18
26	<p>Resolved:</p> <p>1. That the draft Housing Revenue Account Business Plan be approved for consideration by the Residents Board and other residents' groups.</p>	Housing	Councillors March 2017
26	<p>Resolved:</p> <p>2. That SBC seek alternative methods of raising funds for the Housing Revenue Account.</p>	Housing	NCS Scrutiny Panel Ongoing
27	<p>A Members' Briefing would be held on the evening of 24th November 2016 to advise on the evaluation of bidders. This would be followed by presentations on 12th January 2017 by the final 3 bidders. The preferred bidder would then be nominated in April 2017, with due diligence to be undertaken and a transitional period negotiated to allow the new service provider to take over on 1st December 2017.</p>	Housing	NCS Scrutiny Panel Dates as outlined in minute

17th January 2017

Minute:	Action:	For:	Report Back To: Date:
35	<p>Resolved:</p> <ol style="list-style-type: none"> 1. That the Panel recommend, given the fact that only permanent counters are currently collecting data relating to the impact of the bridge closure, Cabinet ends the experimental scheme at the first opportunity. 	Cabinet	NCS Scrutiny Panel 2 nd March 2017
35	<p>Resolved:</p> <ol style="list-style-type: none"> 2. That the Panel recommend Slough Borough Council (SBC) develop a package based on the reopening of Market Lane and a realigned bridge (as offered by HS2). 	Transport	NCS Scrutiny Panel Upon HS2's offer
36	<p>Resolved: that the Panel would support a one-off request for additional funding for the allotment service.</p>	Allotments Service	NCS Scrutiny Panel As appropriate
39	<p>Resolved:</p> <ol style="list-style-type: none"> 1. That the Panel stress the importance of ensuring that any successor system works before the new contract is offered. 	Transport	NCS Scrutiny Panel As appropriate
39	<p>Resolved:</p> <ol style="list-style-type: none"> 2. That the specification return to the Panel when suitable. 	Transport	NCS Scrutiny Panel As appropriate

SLOUGH BOROUGH COUNCIL

REPORT TO: Neighbourhoods and Community Services Scrutiny Panel
DATE: 2nd March 2017
CONTACT OFFICER: Superintendent Gavin Wong, Thames Valley Police
(For all Enquiries) 01865 854446
WARD(S): All

PART I
FOR COMMENT & CONSIDERATION

THAMES VALLEY POLICE OVERVIEW

1. **Purpose of Report**

The purpose of this report is to provide an overview of Thames Valley Police locally and to respond specifically to:

- A reference made to it at a Council meeting on 26th July 2016
- Questions specified by members of the Panel prior to the meeting

2. **Recommendation(s)/Proposed Action**

The Committee is requested to note the report.

3. **The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan**

3a. **Slough Joint Wellbeing Strategy Priorities**

The work of Thames Valley Police ensures that local communities remain safe and protected. This has a particular link to the following strategy priorities:

- Protecting vulnerable children

3b. **Five Year Plan Outcomes**

Thames Valley Police's co-operation with Slough Borough Council also supports the following Five Year Plan outcomes:

- Our children and young people will have the best start in life and opportunities to give them positive lives.
- Slough will be an attractive place where people choose to live, work and visit.

4. **Other Implications**

As the report relates to the functions of a separate organisation, there are no direct wider implications for SBC.

5. **Supporting Information**

- 5.1 Policing in Slough is the responsibility of the local Area Commander who has direct responsibility for response, investigation and neighbourhood functions. This is supplemented by Force resources and teams which cover a number of specialist functions such as Force CID (investigations into more serious offences), Roads Policing, Armed Response Teams and Protecting Vulnerable People Department (which covers domestic abuse and child offences).
- 5.2 The response teams provide 24/7 coverage in the town, and are the first response to calls to service, predominantly from phone calls. This demand consists of both crime and non-crime incidents. Non-crime incidents cover a multitude of occurrences but include fear for welfare and missing person incidents. This team is also responsible for the investigation of crimes.
- 5.3 More complex investigations are the responsibility of Local CID (Criminal Investigation Department). This team deals with the more complex crimes and those that are subject of higher threat, harm and risk. Typically, offences include burglary, robbery, fraud, serious assaults and some sexual offences.
- 5.4 The neighbourhood teams have geographical responsibilities and are tasked with providing visibility, engagement, problem solving and community resilience within their sector. There is a close relationship with Local Authority community safety teams. Neighbourhood teams include police officers and police community support officers.
- 5.5 Slough Local Police Area has recently been identified as a benchmark for neighbourhood policing by the Police Foundation who have completed a five year project in Slough and Luton. (See Police Effectiveness in a Changing World, Paper 4 A Natural Experiment in Neighbourhood Policing, Police Foundation February 2017).
- 5.6 The commander has identified the following local police priorities:
- Protecting children and vulnerable adults
 - Reducing the harm caused by domestic abuse
 - Investing in staff
 - Disrupt organised and problem crime groups
 - Engage with and understand our communities

Sexual Assaults (reference from Council – 26th July 2016)

- 5.7 Subject to final audit, year to date data (From April 2016) for all sexual offences in Slough currently shows a 5% increase which is consistent with the Force average, reflected in an increase from 264 to 277 offences. Of this, rape is down 4% with the biggest decrease experienced in non-domestic rape. The biggest increase is in non-rape sexual offences from 149 to 167. Contrary to perception, there has not been a significant increase in sexual offending over the last year and the trend is actually decreasing. These numbers are statistically small but the increase is partly due to improved confidence in reporting domestic abuse which is actually a good position in being able to support victims that would otherwise not have reported crime. This reflects the strong multi agency work led by the SSP in relation to domestic abuse.

Traffic Policing

- 5.8 The policing of traffic in the town is primarily the responsibility of the Roads Policing department, which is a force resource and not accountable to the local commander. Roads Policing provision for Slough is currently provided by patrol teams based out of Taplow. Officers from that base have responsibility for responding to incidents on the M4 motorway and incidents on the strategic roads network. In addition they respond to injury collisions for the whole of East Berkshire (Slough, Windsor, Bracknell and Maidenhead, as well as the smaller towns in between). Where necessary local officers will also attend road collisions.
- 5.9 When not responding to incidents requiring immediate responses, Roads Policing officers will concentrate on casualty reduction activity by enforcing the road traffic act legislation. As a result, they concentrate on the areas that are shown evidentially to be the most significant factors in causing death and serious injury on the roads. Consequently, they pay particular attention to excess speed, using a mobile phone while driving, not wearing a seatbelt and drink/drug driving offences.

The casualty reduction activity does not exclude other areas or offences.

- 5.10 Mixed in with this activity is a responsibility to target criminals who use the roads by utilising intelligence led profiling of known offenders for example those who are disqualified from driving, known to be driving without documents or in contravention of driving licence requirements. As well as known criminals who utilise vehicles and the roads while committing criminal offences.
- 5.11 Finally, Roads Policing have a duty to provide support to local police areas by forming a second tier of response to any police matter that requires attendance, but when local areas are struggling to meet the demand.

Balance of Police Constables and Police Community Support Officers

- 5.12 The balance between police officers and PCSOs has not changed over the last four or five years. PCSOs are an intricate aspect of neighbourhood policing and play a vital role in providing visibility and engagement. In fact, as a result of some recent analysis in relation to demand, Slough LPA will see a very small increase in the number of police officers over the next year.
- 5.13 The final issue raised by the Panel (Safer Slough Partnership) is discussed in a separate report which will be taken at this meeting.

6. Conclusion

Policing within Slough is provided by a local police command supported by force led specialist resources. There is no evidence of a rise in serious sexual offending. Traffic policing is primarily the function of the force resource Roads Policing and the balance between police officers and PCSOs has remained consistent over many years.

7. **Background Papers**

- '1' - Police Effectiveness in a Changing World
Police Foundation February 2017
<http://www.police-foundation.org.uk/projects/police-effectiveness-project>

SLOUGH BOROUGH COUNCIL

REPORT TO: Neighbourhoods and Community Services Scrutiny

DATE: 2nd March 2017

CONTACT OFFICER: Garry Tallett, Community Safety Partnership Manager
(For all Enquiries) (01753) 477907

WARD(S): All

PART I

FOR INFORMATION
SAFER SLOUGH PARTNERSHIP – UPDATE

1. **Purpose of Report**

This paper is being submitted to update members of progress made to the Safer Slough Partnership Board and how this board functions.

2. **Recommendation(s)/Proposed Action**

The Committee is requested to note the report.

3. **The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan**

3a. **Slough Joint Wellbeing Strategy Priorities**

Central to discharging its responsibility, the Board through regular performance management reports, ensures that the vision and objectives of the Strategy are delivered through the priority actions being led on by each Priority Delivery Group (PDG) such as those described in detail below.

The Safer Slough Partnership (SSP) seeks to reduce crime, anti-social behaviour and the fear of crime. It seeks to reduce the harm that drugs and alcohol cause to individuals, families and the wider community and create a safer and cleaner environment for all those who live, work, learn, visit and invest in Slough.

Therefore the SSP meets the following priorities:

- Health
- Regeneration and Environment
- Safer Slough

3b. **Five Year Plan Outcomes**

The Safer Slough Partnership supports the Council's Five Year Plan, against the following outcomes;

- Our children and young people will have the best start in life and opportunities to give them positive lives.
- Slough will be an attractive place where people choose to live, work and visit.
- Our residents will have access to good quality homes.
- Slough will attract, retain and grow businesses and investment to provide jobs and opportunities for our residents

4. **Other Implications**

(a) Financial

There are no financial implications arising from this report

(b) Risk Management

There are risk management implications arising from this report.

(c) Human Rights Act and Other Legal Implications

There are no human rights or other legal implications arising from this report.

(d) Equalities Impact Assessment

Feedback and close monitoring of data would be analysed according to SBC equalities monitoring categories, thereby enabling any differential impact on particular groups to be identified.

5. **Supporting Information**

- 5.1 The Safer Slough Partnership (SSP) is the local statutory Community Safety Partnership for Slough. The purpose of the Partnership is to provide a strategic and co-operative approach for addressing local crime and anti-social behaviour within the Borough. The Safer Slough Partnership is chaired by the Chief Executive and co-chaired by the Police Borough Commander with representatives from statutory and community partners in attendance.
- 5.2 This report will provide an update on how the SSP is refocusing to ensure that it has the capabilities, skills and mechanisms to oversee the work of the statutory and non-statutory agencies represented at the Partnership. As a local authority which we can't control all crime and perceptions of crime, we can use our influence at the SSP to monitor, review and help shift partners toward collaborative interventions based on known risks in Slough and to develop sustainable solutions that stem from evidence and a foundation of research.
- 5.3 Over the last 12 months, the SSP has focused on providing support and coordination of a multi-agency response to crime and disorder, while reviewing Board membership, the performance management framework and the number and focus of the operational sub-groups that sit under the SSP.

- 5.4 As part a review of membership, the SSP Chair and Vice Chair have agreed that the independent Chair of the Local Safeguarding Children’s and Adult Board is to become a co-opted member of the SSP. This draws together the important work of the two safeguarding boards and the SSP and strengthens the partnership focus on people and particular vulnerable adults and children.
- 5.5 The SSP has developed a new one page strategy (see appendix A). The strategy under pins the focus of the board and sub-groups, supporting corporate strategies (for example the TVP Policing plan and the SBC Five year Plan). The SSP strategic goals have been developed around three core themes. These three themes are strategic and therefore do not specify in detail the operational objectives, but underpin the focus of the priority groups sitting under the SSP (see figure 1).

Theme	Specific Focus	Delivery Mechanism
Violence – Protecting People	Domestic Violence	VAWG group World Café Events
	Alcohol	DAAT Partnership Board
	Youth and Gang Crime	Youth Violence Group
		Serious Organised Crime Group
Resilience – People and Place	Crime Prevention	Parks and Open space T&F Serious Organised Crime Group
	Fear of Crime and Perception of Slough	Intensive Community Engagement Communication and media group (TBA)
		Performance Management Group
	Designing out Crime	Slough Plan
Emerging Risks	Cyber Enabled Crime	TBA
	Modern Slavery	Modern Slavery and Exploitation Group

Figure 1

- 5.6 The creation of a new Performance Management Group, and a new performance management framework, provides the SSP with a valuable tool to manage the delivery of the strategy, oversight of the three key thematic areas and operational groups – Business as usual, Priority Delivery and Task and Finish Groups (See figure 2)

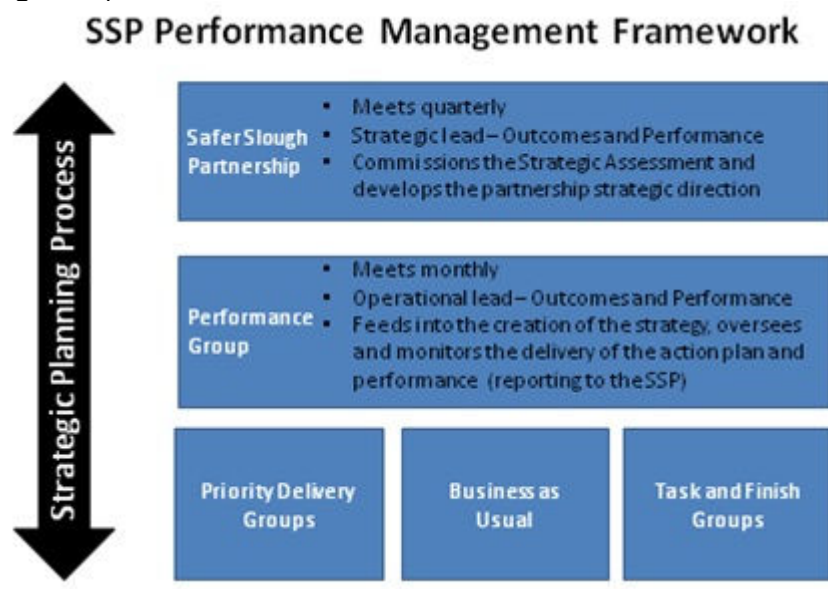


Figure 2

5.7 A review and consolidation of sub-groups has led to the formation of a number of new priority delivery groups.

5.7.1 Violence Against Women and Girls group (VAWG) – focused on Domestic Abuse, FGM, Forced Marriage and Honour Based Violence. This group draws together the DA Strategic group, operational delivery group and the FGM LSCB sub group.

5.7.2 Modern Slavery and Exploitation group – this is an emerging area of work for the SSP and aligns the SSP with the work of the Anti-Slavery Commission and the Office of the Police Crime Commissioner

5.7.3 Two groups focusing on Youth Crime – the Youth Violence Group focused on the operational delivery and support of young people and the Multi-Agency Serious Organised Crime Group, with a focus on gangs and disruption

5.7.4 A process of forming specific task and finish groups to provide a short and focused response when needed has already provided tangible results at a time when partner resources are limited. The success of this approach is covered by the report from Gavin Wong on Sexual assaults.

6. **Conclusion**

6.1 The changes to the SSP will enable the partnership to support agencies to focus on the risks faced by Slough residents from what are seen as traditional crimes to the unknown and unquantified emerging risks. The Performance Management Group provides an invaluable function of monitoring and horizon scanning, allowing the SSP Board to keep a strategic view of Slough.

6.2 A refocus of the operational groups (including a merger of groups) provides a specific focus where needed, while recognising the need for sustainability and collaboration.

6.3 While there are many challenges facing the members of the SSP, the review and subsequent changes to the SSP Board in membership and structure will provide the SSP with the skills, knowledge and ability to monitor, review and to best use of the resources available to deliver local priorities for Slough.

7. **Appendices Attached**

'A' - Safer Slough Partnership Strategy

8. **Background Papers**

None

Safer Slough Partnership (SSP) Strategy Map

Vision : Slough is a town in which all people feel safe and secure

Mission: To focus on reducing crime, violence and harm, increasing community resilience so that people are able to help each other to live in a diverse, evolving and vibrant community.

SSP Community Safety Strategic Goals 2016-19

- Drivers**
- Funding
 - Partners Priorities
 - Political Agenda
 - Safeguarding
 - Public Concern
 - Projects
 - Changes in criminal behaviour
 - Available information
 - Resources
 - Global developments
 - Global crisis

Stakeholders
What must we achieve for them?

Capabilities
What do we need to excel?

Skills
Where do we need to develop in order to excel?

Resources
How do we ensure we are resourced appropriately?

1
Violence – Protecting People
RP/GW

2
Resilience – People and place
RP/GW

3
Emerging Risks
RP/GW

4
We will develop clear stories and partnership communications plan – ‘You said, we did’
RP/GW

5
We will identify shared goals in order to eliminate duplication, increase effectiveness and service delivery
GT

6
The SSP priorities will support and enhance partners corporate priorities
GT

7
Slough Brand – Safe, Secure Community
PS

8
We will build stronger influential connections
BJ

9
We will ensure that our partnership delivery mechanisms offer robust, effective and sustainable solutions
GT

10
We will communicate our successes with pride
KP

11
We will be more responsive, agile and creative in our work
GT

12
Our teams will have the right expertise and capacity
GD

13
Through analysis we will advance our understanding of existing and potential crime threats
GW

14
We will develop new partnership performance monitoring frameworks
JB

15
We will build an ideas-driven culture based on more in-depth and up-to-date knowledge of crime and community safety developments
GT

16
We will invest in research
RP/GW

17
We will develop strong case studies and project information
RP/GW

18
We will work in partnership, using the skills and abilities available
GD

19
We will ensure that as a partnership we have the right mechanisms to deliver
RP

20
We share information to help aid understanding in order to identify sustainable solutions
RK

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SLOUGH BOROUGH COUNCIL

REPORT TO: Neighbourhoods & Community Services Scrutiny Panel

DATE: 2nd March 2017

CONTACT OFFICER: Dave Gordon – Scrutiny Officer
(For all Enquiries) (01753) 875411

WARDS: All

PART I
FOR COMMENT AND CONSIDERATION

NEIGHBOURHOODS & COMMUNITY SERVICES SCRUTINY PANEL
2016/17 WORK PROGRAMME

1. **Purpose of Report**

For the Neighbourhoods and Community Services Scrutiny Panel (NCS Scrutiny Panel) to discuss its current work programme.

2. **Recommendations/Proposed Action**

That the Panel note the current work programme for the 2016/17 municipal year.

3. **The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan**

3.1 The Council's decision-making and the effective scrutiny of it underpins the delivery of all the Joint Slough Wellbeing Strategy priorities. The NCS Scrutiny Panel, along with the Overview & Scrutiny Committee and other Scrutiny Panels combine to meet the local authority's statutory requirement to provide public transparency and accountability, ensuring the best outcomes for the residents of Slough.

3.2 The work of the NCS Scrutiny Panel also reflects the priorities of the Five Year Plan, in particular the following:

- There will more homes in the borough, with quality improving across all tenures to support our ambition for Slough
- Slough will be one of the safest places in the Thames Valley

3.3 In particular, the NCS Scrutiny Panel specifically takes responsibility for ensuring transparency and accountability for Council services relating to housing, regeneration and environment, and safer communities.

4. **Supporting Information**

4.1 The current work programme is based on the discussions of the NCS Scrutiny Panel at previous meetings, looking at requests for consideration of issues from officers and issues that have been brought to the attention of Members outside of the Panel's meetings.

4.2 The work programme is a flexible document which will be continually open to review throughout the municipal year.

5. **Conclusion**

This report is intended to provide the NCS Scrutiny Panel with the opportunity to review its upcoming work programme and make any amendments it feels are required.

6. **Appendices Attached**

A - Work Programme for 2016/17 Municipal Year

7. **Background Papers**

None.

NEIGHBOURHOOD AND COMMUNITY SERVICES SCRUTINY PANEL
WORK PROGRAMME 2016/17

Meeting Date
4 April 2017
<ul style="list-style-type: none"> • Development Initiative Slough Housing • Housing funding – ‘grey areas’ (e.g. Housing Revenue Account and general fund) • Housing Revenue Account Business Plan • Homelessness

To be programmed:

- Local Plan
- Regulatory Framework Gap Analysis – autumn 2017? (Based on 3rd November meeting recommendation, to be annual)
- Rates, Maintenance and Improvement update – 26th June 2017?
- RMI contract – update on mobilisation and award of contract – 26th June 2017
- Housing KPIs – quarterly updates (to start September 2017, then December 2017 and March 2018)
- Resident engagement – annual impact assessment (autumn 2017)
- Scrutiny Overview Indicators – 26th June 2017
- Garage Fraud Audit and update on Garages Strategy – 26th June 2017
- Air quality – arose from members’ questions to Overview and Scrutiny Committee (12th January 2017)

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MEMBERS' ATTENDANCE RECORD

NEIGHBOURHOODS & COMMUNITY SERVICES SCRUTINY PANEL 2016 – 17

COUNCILLOR	MEETING DATES						
	21/07/2016	08/09/2016	03/11/2016	17/01/2017	02/03/2017	04/04/2017	
Anderson	P	P	P	P*			
Davis	P	P	P	P			
N. Holledge	P	P	P	P			
Morris	P	P	P	Ap			
Plenty	P	P	P	P			
Rana	Ap	P	Ap	P			
Rasib	Ap	Ab	P*	Ap			
Swindlehurst	P	P	Ap	P			
Wright	P	P	P*	P			

P = Present for whole meeting
 Ap = Apologies given

P* = Present for part of meeting
 Ab = Absent, no apologies given

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