

SLOUGH BOROUGH COUNCIL

REPORT TO: Slough Wellbeing Board **DATE:** 12th November 2014

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PART I **INFORMATION & COMMENT**

HEATHERWOOD AND WEXHAM PARK OPERATIONAL RESILIENCE AND CAPACITY PLANNING (ORCP) 2014/15

1. **Purpose of Report**

To inform the wellbeing board on the supersession of winter planning with ORC Planning and the consequent evolution of urgent care boards in to System Resilience Groups (SRGs).

To give sight of the 2014/15 ORCP and take comments to further refine local implementation plans.

2. **Recommendation**

The Committee is requested to note the report – The ORCP as attached

3. **ORCP Guidance 2014/15**

In June 2014, fresh Guidance was issued by Monitor, the Trust development agency, ADASS and NHS England.

Operational Resilience & Capacity Planning 2014/15 Guidance Overview

- Set out the process to oversee system level operational resilience and capacity of planned and urgent care
- Set out requirements for; and expectation of; System Resilience Group
- Required systems to build upon Urgent Care Board collaborative approach
- Required Submission of a robust plan for assurance by 30th July. Release of the non-recurrent funding allocations to CCGs was contingent on “passing the plan”
- East Berks in highest risk category and required tripartite sign off inclusive of National approval.
- Although first submission was 30th July, NHS England accepted that submission would be before full GB and provider board meetings and expected sign off to through August or September Governing Bodies

3a. **Local Context**

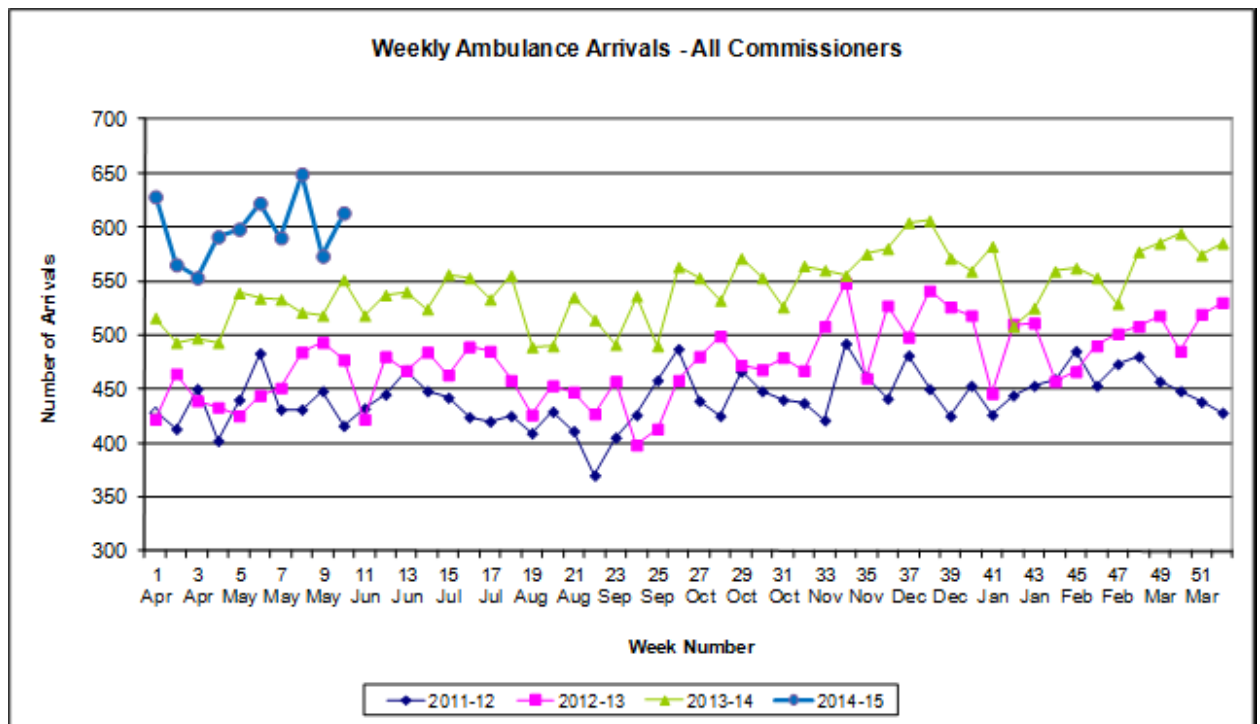
Unlike winter planning and urgent care boards, system resilience groups must lead on planned as well as unplanned care for a population defined as the catchment area of a major emergency centre. In our case this is defined as the Heatherwood and Wexham Park System. In 2013/14 and prior years, funding was allocated through a bidding process; for 2014/15 allocation is on a “fair share” basis. The impact of this has been that instead of an allocation of over £6m in 2013/14 the maximum allocation on fair share basis has been £2.1 million.

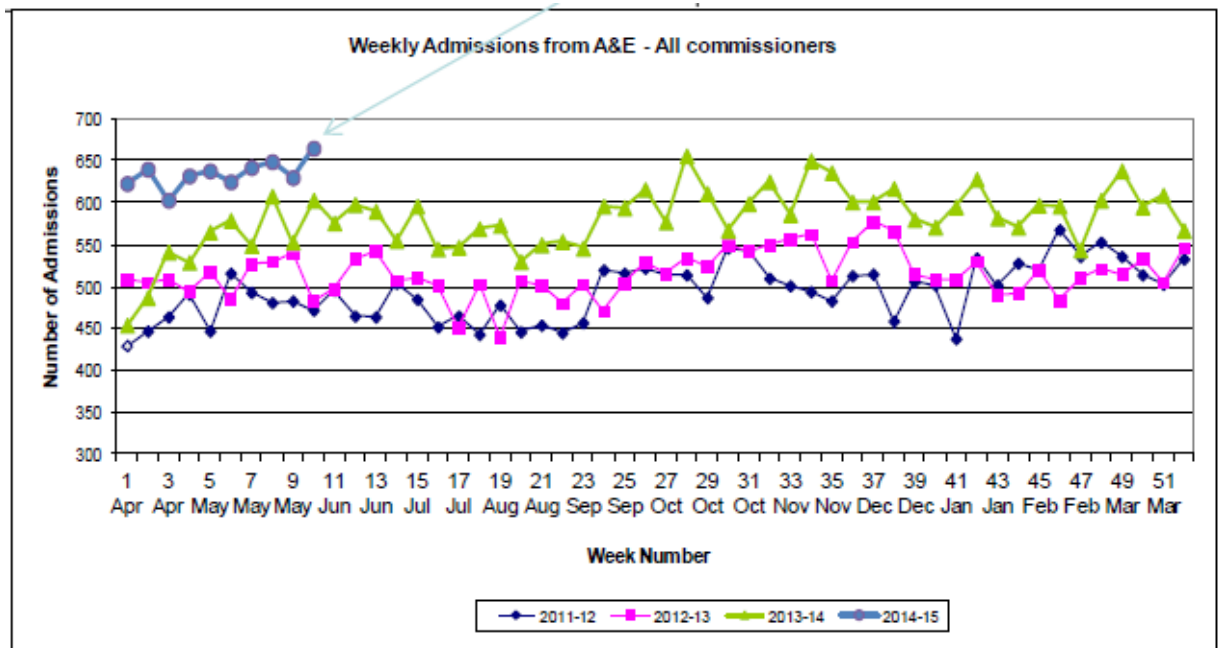
However, it is important to note that the system is already better equipped for this winter than the last, in a number of key areas.

System strengths:

- *Building work at HWPH is now complete*
- *Many service developments from winter 2013/14 are now embedded in every day working*
- *The 18 week recovery plan is on track*
- *Additional bed capacity is in the system*
- *Bracknell health space is relieving pressure on A&E*
- *Improved communication and flow for discharge*
- *Primary care enhanced services e.g. Slough Prime Ministers Challenge Fund initiatives*

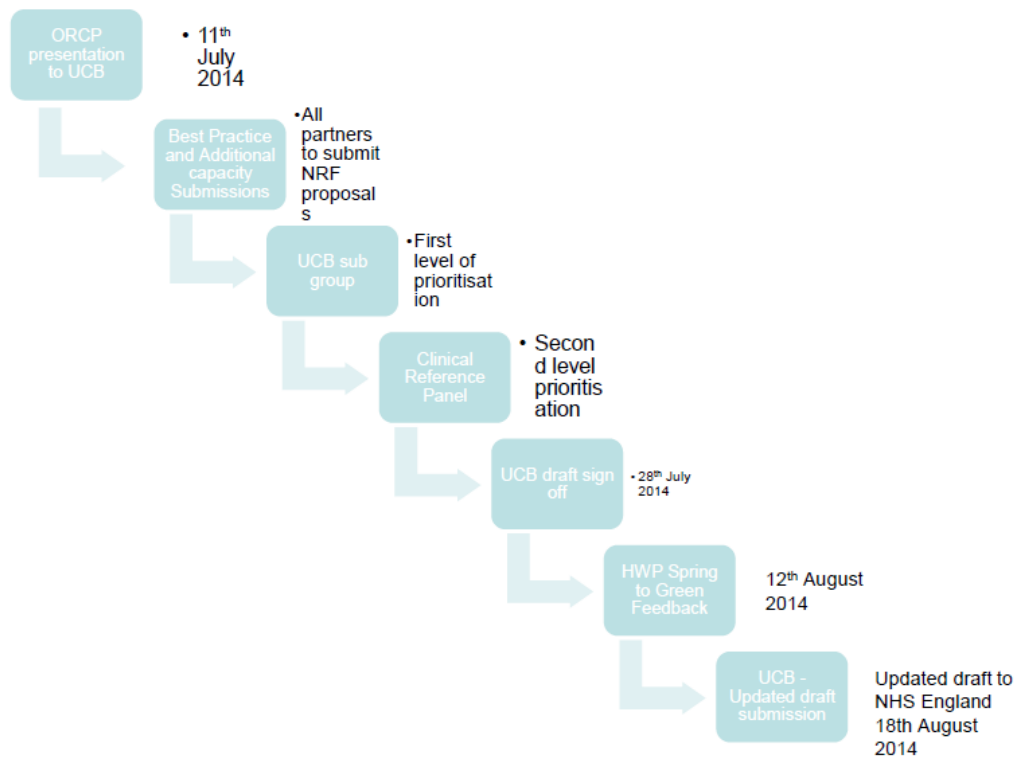
These strengths are reflected in our ORCP plan and are a key element to the resilience of the system. However, there is still increasing demand despite efforts to reduce this.





3b. The Allocation and Prioritisation Process

Given the reduction in available monies and previous expectations it was essential to develop a robust and transparent process for approval of funding bids from system partners. The multiple step process is represented diagrammatically below.



3c. **Funded Schemes**

As a result of the above process the following schemes were included in our ORCP submission.

	Area of Focus		Funding
Non-Elective	Primary care	Nurse led Support to community hospital. 7 days a week between 3pm-9pm. This role will have a focus on the avoidance of paediatric admissions to hospital	£20,000
		GP support to Care homes (Slough). Admissions from care homes is a key priority area as it relates to high intensity users of the health system.	£33,000
		GP support to Care homes (WAM). Admissions from care homes is a key priority area as it relates to high intensity users of the health system.	£33,000
	Community Services	Integrated Respiratory Service in place to significantly reduce the numbers of A&E attendances and subsequent admissions by focusing on a key high intensity user	£38,913
	Seven Day Working	Additional consultant cover, Rota alignment in HWPH to ensure 7 day working continuity. – Plans subject to review of system feedback & 'Spring to Green' review	£986,000
		Extension of RACC in Maidenhead to cover Saturday and ensure continued admission avoidance.	£330,000
		Enhanced support to Post Acute Enablement Service to ensure support across 7 days	£32,820

Non- Elective	Discharge Planning	Care-Co-ordination in the community to co-ordinate with the hospital and GP's to arrange for timely assessment of need and initially look to provide required service in-house to facilitate discharge or prevent admission. Services provided by RBWM	£155,000
		The Recovery, Rehabilitation and Reablement (RRR) and End of Life service to manage an increase of referrals to social care and support discharges. Services provided by Slough Borough Council	£50,000
		Additional bed capacity in the system to support patients to move out of hospital. (Slough Borough Council	£70,000
		Additional Social worker support To manage the assessments and supports required to enable people to access the RRR	£35,000
	Communications	To support winter pressures and to supplement existing communications strategy, additional funding will be in place to support targeted communications to support admission avoidance and signposting to appropriate services	£60,000
Elective	Right-sizing diagnostics	additional funding is being	£100,000

3d. **In Update**

After submission of our plan, an SRG challenge meeting with NHS England, Monitor, and ECIST (Emergency Care Intensive Support Team) was convened on the 11th September. In response to feedback from this session updates were made to the draft and the Final Plan submitted on the 30th September. The ORCP was formally signed off by SRG, Governing bodies and NHS England in October and funding has now been released to CCGs for distribution to partners organisations.

4. **Other Implications**

(a) Financial

The reduction in allocated monies may have financial implications if further risks arise throughout this winter.

(b) Risk Management

There are no recommendations and thus no risks associated with decision-making.

(c) Human Rights Act and Other Legal Implications

There are no Human Rights Act Implications.

(d) Equalities Impact Assessment

Not applicable

5. **Supporting Information**

Not applicable.

6. **Comments of Other Committees**

Not applicable.

8. **Appendices Attached**

'A' - Heatherwood and Wexham Park, operational Resilience and capacity Plan 2014/15

9. **Background Papers**

None