

## **SLOUGH BOROUGH COUNCIL**

**REPORT TO:** Slough Wellbeing Board **DATE:** 13<sup>th</sup> May 2015

**CONTACT OFFICER:** Alan Sinclair - Acting Director Adult Social Services  
Ian Mcilwain - Adult Social Care Commissioner 01753 875523  
Kam Bhatti – Active Communities and Participation Manager  
01753 477376

**(For all Enquiries)** (01753) 875523

**WARD(S):** ALL

### **PART I** **FOR INFORMATION**

#### **PROMOTING AND SUPPORTING THE WELLBEING OF RESIDENTS WITH THE VOLUNTARY SECTOR 2015 – 2020 PARTNERSHIP STRATEGY**

##### **1. Purpose of Report**

The purpose of this report is to inform the Slough Wellbeing Board about the development of a new Voluntary Sector Strategy. The strategy focuses on support for adults with health and social care needs and our relationship with the voluntary and community sector delivering and focusing on 6 key priority outcomes.

This is a joint strategy with Slough Borough Council, Public Health and Slough's Clinical Commissioning Group (CCG) and sets the direction for the work of the Council and the Slough CCG with the voluntary and community sector in Slough. It will also set the direction of the future funding of the voluntary and community sector by the Council and the Slough CCG.

##### **2. Recommendation(s)/Proposed Action**

The Board is requested to comment on and note the report.

##### **3. The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan**

The strategy relates to all aspects of the Slough Joint Wellbeing Strategy's (SJWS) priorities and cross cutting themes including civic responsibility.

##### **3a Slough Joint Wellbeing Strategy**

The overall vision for Health as set out in the SJWS is that by 2028....

*“Slough will be healthier, with reduced inequalities’, improved wellbeing and opportunities for our residents to live positive, active and independent lives”.*

A key focus of SJWS is on prevention and early intervention. This strategy identifies the activities required to deliver the SJWS' vision, with particular focus on reducing inequality and improving the life chances of the borough's most vulnerable and disadvantaged residents.

This strategy also takes into account the borough's vision for the future of social care in which we need to move away from a more traditional model of service delivery to one in which we are more responsive to local needs and in which users will manage their care and support needs and have improved choice about how they can do this.

### **3b Five Year Plan Outcomes**

Reducing inequality, supporting the most vulnerable and enabling people to help themselves are threads that run through each of the challenges and opportunities identified in the councils Five Year Plan (2015 -2019). The Voluntary Sector Strategy will support delivery against the following Five Year Plan outcome:

*More people will take responsibility and manage their own health, care and support needs.*

### **4. Other Implications**

#### **(a) Financial**

£1.4 million will be committed to procuring services to deliver health and social care outcomes which includes £0.2m of Slough CCG funding in the Better Care Fund. This level of funding is a continuation of existing funding levels to the community and voluntary sector.

#### **(b) Risk Management**

Risk/s	Current Risk Assessment		Risk Mitigation
	Likelihood	Impact	
Market response	H	M	Utilise workshops and communication opportunities with VCS to increase understanding and ability to respond
Understanding of outcomes – VCS and ASC	H	H	Utilise workshops and communication opportunities with VCS to increase understanding of outcomes.  Outcomes approach is being covered in Management Development Training. This could be filtered down to ASC staff or be considered by ASC workforce development team.
Effectiveness of an outcomes commissioning model	H	H	Linked to risks 1 and 2.
Members support for decommissioning	H	H	Carry out engagement with key lead members in order to manage. Hold briefings for members and utilise sign off via Cabinet to gain support.
Capacity to deliver project	M	M	Various service restructures could affect the ability of the project team to deliver milestones. Project Manager will be leaving SBC in May 2015. Early identification of additional support.
Partner support to deliver and re-commission	M	H	Continued engagement with partners.
Outcomes commissioning does not have desired impact	H	M	Up skill sector to respond and understand outcomes.  Ensure robust systems in place to record outcomes and impact

### (c) Human Rights Act and Other Legal Implications

There are no Human Rights Act implications that will arise from the strategy.

### (d) Equalities Impact Assessment

This Equalities Impact Assessment examines how the strategy and framework will ensure equality of access to council support and funding. The new outcome based commissioning model sets out how the Council will deliver on the Strategy in order to achieve the best possible outcomes for the residents of Slough.

### (e) Workforce

There is likely to be an impact on the existing workforce working and volunteering in the current services funded by the council and Slough CCG if there is a change of providers or services as a result of this re-commissioning work.

## 5. Supporting Information

The strategy document sets out a number of challenges facing the Council, Slough CCG and the Voluntary Sector in supporting adults with health and social care needs to live independently at home. It aims to provide an overarching framework for the future relationship between the council, our partners and Slough's voluntary and community sector. We will use it to guide how we will work with the boroughs voluntary and community sector to deliver these priorities.

In these current economic times, the way the council, its partners and the community and voluntary sector work together, will need to change if we are to deliver improved outcomes for the benefit of our residents and communities. For example, with increasing demand for health and social care services in Slough there is huge potential for the voluntary sector to step in and meet needs, by acting more entrepreneurially, and to be able to compete with the private sector in tapping into new and growing markets.

As a consequence we need to create a significant change in our relationship with the sector, based on clear priorities and outcomes that improve people's lives - rather than simply funding individual organisations and services as we have been doing for sometime. This does not mean that we do not value each and every one of the organisations operating in our community but we will need to concentrate resources on the highest priorities.

Therefore our emphasis will be on preventing future demand on public services through prioritising prevention.

Whilst these are significant changes we still wish to develop the conditions which will allow the voluntary and community sector in Slough to thrive and this Strategy represents the first step in that process.

### 5.1 The strategy sets out the following vision for working with the community and voluntary sector:

- Find innovative and effective ways to provide high quality services and support with and for residents
- Focus on shared outcomes which promote positive wellbeing and the prevention, delay and reduction of the need for care
- Support the community and individuals to be more resilient and do more to help themselves

We want to work more effectively with Slough's voluntary and community sector to deliver best value for money and outcomes for residents when resources are constrained.

### 5.2 To help us achieve this, the strategy has 3 key aims:

1. To strengthen communities and to increase the effectiveness and impact of the voluntary sector so that it can support communities to be more resilient, by enabling neighbours, communities and families to support one another, and local people to take the lead on improving their local areas through voluntary action.

2. To develop an integrated approach to improve local voluntary sector capacity to deliver quality local services that people need, and that new types of services, which best meet people's needs are developed with and by the sector (through new models of delivery).

3. To improve social value by taking into account social, economic and environmental value when we choose suppliers, rather than focusing solely on cost. The expectation is that this will enable smaller organisations or those from the charitable or voluntary sectors to compete more successfully.

5.3 To deliver the key aims we will work closely in partnership with the local voluntary sector, community groups and networks to develop services that achieve the following positive outcomes for people in Slough:

- Access to good information, support, advice and, for those that need it, advocacy so that people have more choice and control in making decisions about their lives while reducing inequalities in accessing services and in achieving positive outcomes.
- Services and support that enable people to change their lives for the better so they stay healthy and actively involved for longer while reducing the need for more intensive targeted services.
- Providing joined-up and person centred care and support that enables service users and carers to plan all aspects of their lives using personal budgets and direct payments where they want them.
- Better access to active and supportive communities that offer better personal and social support networks and membership of groups; welcoming and inclusive local communities; opportunities to participate and make a contribution and support for carers
- Maintaining independence with help for people to stay, or get back, home
- Improving economic wellbeing, financial inclusion with support to develop the skills and knowledge to enter or maintain employment.

5.4 There is already considerable good practice shown by many within Slough's voluntary and community sector and we need to continue to build on this expertise to help develop new projects and services that meet the needs of individuals, groups and communities. In this way Slough's voluntary and community sector can add social value - by improving the well-being and quality of life of our communities and developing the skills and resilience of local people.

5.5 The strategy sets out how SBC and Slough CCG will work together to fund the voluntary and community organisations to deliver health, social care and wellbeing outcomes for the people of Slough.

5.6 The joint strategy will lead to the investment from SBC and Slough CCG of approximately £4.2m over a proposed 3 year contract period. This commissioning model will enable our partners in the Voluntary and Community Sector to take a preventative approach to meeting care and support needs in our local communities over a longer timescale rather than the in year contacts and agreements they currently have.

We are using an outcome based approach to commission services from voluntary and community organisations which will enable us to enhance the capacity of individuals and the wider community to provide personalised preventative support that builds on people's strengths and assets to reduce the demand on social care and health services.

**6. High level timetable**

Existing Contracts Extended from Dec 2014 to Dec 2015

Strategy Approved June 2015

Procurement to new commissioning outcomes (including workshops with the voluntary and community sector facilitated by Slough Council for Voluntary Services) July – October 2015

New contracts in place December 2015

**7. Comments of Other Committees**

None at this stage but the strategy will be presented to SBC Cabinet in June 2015, Health Scrutiny in July 2015 and Slough CCG governing body.

**8. Conclusion**

This report outlines how we will work with the voluntary and community sectors to deliver key outcomes to improve the health and wellbeing of residents living in Slough. The strategy aims to ensure that the outcomes which have been informed through engagement with the voluntary and community sector are delivered working in partnership with residents, Slough CCG and public health partners. The change of focus from current services and supports provided by the voluntary and community sector will deliver greater health and social care benefits and longer term savings in health and social care as well as enhancing individuals' quality of life.

**9. Appendices Attached**

None

**10. Background Papers**

None