

SLOUGH BOROUGH COUNCIL

REPORT TO: Health Scrutiny Panel **DATE:** 1st October 2015
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PART I **FOR COMMENT & CONSIDERATION**

ADULT SOCIAL CARE LOCAL ACCOUNT

1. Purpose of Report

To provide the Health Scrutiny Panel with a brief overview of the draft Adult Social Care Local Account 2014-2015; to note the achievements made in 2014-2015 and to comment on the draft priorities for 2015-2016.

2. Recommendation(s)/Proposed Action

That the panel is asked to comment on the Local Account for wider publication.

3. The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan

The Local Account for 2014/2015 reports on the progress Adult Social Care during 2014/15 and reflects the priorities set out in Slough's Wellbeing Strategy:

- Health
- Economy and Skills
- Regeneration and Environment
- Housing
- Safer Communities

3.1 The Slough JSNA highlights the following key trends relevant to the content of the Local Account

- Deprivation is lower than average although over half the population live in areas classified as deprived;
- The health of the town is poor, the town is experiencing increasingly high rates of TB, and the number of premature deaths due to cardiovascular and cancer is worse than the national average. 25.7% of our adult population is classified as obese and this is expected to continue to increase.
- Estimated levels of adult smoking and physical activity are worse than the England average;
- The estimated level of smoking is above the national average at 22%;

- In the last ten years, all cause mortality rates have fallen. The early death rate from heart disease and stroke has fallen but is worse than the England average;
- The proportion of people aged 85 years and above in Slough is expected to increase by 27% over the next five years; this includes a growing percentage of a population which is diverse with complex health and social care needs.

This means that local health and social care services must change to meet the growing number of people with complex and long term needs.

3.2. **Five Year Plan Outcomes**

More people will take responsibility and manage their own health, care and support needs

- The Local Account has within it priorities for 2015-2016 supporting people and communities to maintain or regain independence and where possible, to create an environment where people are taking responsibility for their own health and support needs.

4. **Other Implications**

(a) Financial

The Local Account includes a brief section on expenditure during 2014-2015

(b) Risk Management

The Local Account is an opportunity to increase awareness of the good work undertaken by Adult Social Care services in Slough and includes, a description of the wider financial and policy challenges of the previous year, and outlines the ambitions for the year ahead.

(c) Human Rights Act and Other Legal Implications

There are no implications as a result of this report.

(d) Equalities Impact Assessment

There are no implications as a result of this report.

5. **Supporting Information**

5.1 **What is the Local Account?**

The Local Account is an important aspect of our commitment to improving quality of services and transparency. The Account highlights key achievements in Adult Social Care and demonstrates progress the Council is making towards positive outcomes for local vulnerable residents who depend on health and social care services.

5.2 Local accounts are used by councils across the country to assess how well adult social care services are performing and includes information on how the money is spent, achievements over the past year and priorities for the year ahead.

This is the Council's fourth Local Account and is a meaningful way of reporting back to residents and service users about performance. In recent years, government policy has encouraged a trend away from reporting to central government. Instead, councils report directly to local residents via the Local Account.

5.3 The report notes a number of significant developments and achievements in the way Adult Social Care services are delivered in Slough. A new and wider range of services were commissioned to enhance the range of choice available to people requiring support and to ensure the availability of high quality services. In this year's Local Account we have:

- Provided facts and figures about how we have spent our money and how we compare to other Local Authorities
- Explained what adult social care is and have provided case studies about people who have used our services
- Reviewed our activities for the previous year and outlined our priorities for the year ahead
- Explained the national and local landscape for adult social care, this includes the Care Act, Better Care Fund and Safeguarding.
- Invited local residents to provide feedback and help shape priorities for the next year

This year's Local Account also has a focus upon the current transformational work we are doing around new operating models for social care. The ambition of the Adult Social Care Reform Programme is to build on areas of good practice to ensure they are fit for purpose for the next generation of service users; this will be managed through six development domains:

1. Prevention
2. Information & Advice
3. Personalised outcomes
4. Building community capacity
5. Workforce development and quality
6. Integration

5.4 The Local Account also outlines the key priorities for the year ahead; a summary has been listed below:

1. Prevention

- Develop preventative approaches to ensure that vulnerable people become more able to support themselves
- Deliver effective Reablement services to more people
- Provide more equipment and assistive technology
- To work in partnership with local groups to bring together services that reduce isolation, review quality of services and use an evidence based approach to drive up quality
- To support local residents through personalised prevention support plans

2. Information & Advice

- Promote the Slough Services Guide as the primary source for information for local services
- Information and advice will form part of new commissioning intentions for voluntary sector strategy
- We will offer appropriate information and advice to all local people about the help that is available to help them stay independent, safe and well
- Residents will be assisted in the successful navigation of the complex health and social care system

3. Personalised outcomes

- Put in place new models of social care for adults where direct payments will be the norm
- Reform the Social Care system through system redesign and transformation to promote independence
- Redesign of social care pathways and restructure of the service – With the aim of supporting as many people as possible to manage their care and support needs and meeting new burdens under the Care Act 2014
- Development of a range of value for money services available to meet people's needs in using a direct payment.
- Develop existing safeguarding arrangements to ensure people are at the centre of the safeguarding process and are supported to manage any risks

4. Building Community Capacity

- Commission for a range of outcomes to be delivered by the voluntary and community sector that support the delivery of social care, public health and health outcomes – supporting people not to require health and social care services and ensure that those that need support get it early to avoid crisis

5. Workforce development and quality

- Develop the market to become more flexible and offer more choice to allow personal budget holders to choose for themselves where they spend their money
- Co-produce a Slough wide workforce development strategy so that we are able to meet the challenges of increasing demand and complexity of peoples lives

6. Integration

- Transform Slough's community based care and support system by 2019, supporting people to live longer, healthier lives and be less reliant on the health and social care system.
- Develop the Single Point of Access for health and social care services
- Work with our neighbouring authorities to redesign services supplying community equipment

A full list of priorities and achievements can be found in the Local Account Appendix A

6. **Conclusion**

Slough has produced its Account of adult social care for 2014/15 in line with national requirements. The local account highlights key achievements made during the past year which has resulted in delivering value for money and better services for vulnerable residents. The report also identifies a number of areas for improvement; and notes that the local authority will continue to face new challenges over the coming years. However with planned implementation of the Social Care Reform Programme, we are confident that investment into having the right health and social care infrastructure will support us to meet the needs of our increasing older and more vulnerable population.

7. **Appendices**

'1' - Slough Adult Social Care Local Account 2014-2015

8. **Background Papers**

None