

SLOUGH BOROUGH COUNCIL

REPORT TO: Slough Wellbeing Board **DATE:** 18th November 2015

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PART I **FOR INFORMATION**

MENTAL HEALTH CRISIS CARE CONCORDAT ACTION PLAN UPDATE

1. **Purpose of Report**

1.1 The purpose of this report is to update the Panel on the development of a Mental Health Crisis Concordat for Slough.

2. **Recommendation(s)/Proposed Action**

2.1 The Panel is requested to note the contents of this report and the action plan at appendix A.

3. **The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan**

3a. **Slough Joint Wellbeing Strategy Priorities**

Providing joined up and appropriate responses for people who are experiencing a mental health crisis through organisations that are well trained will ensure support the delivery of the following Slough Joint Wellbeing Strategy (SJWS) priorities:

- **Health** - Slough will be healthier with reduced inequalities, improved wellbeing and opportunities for our residents to live positive, active and independent lives
- **Safer Slough** - Slough will have levels of crime and disorder that are not significantly higher than any other town in the Thames Valley.

3b. **Five Year Plan Outcomes**

Reducing inequality, supporting the most vulnerable and enabling people to help themselves are threads that run through each of the challenges and opportunities identified in the council's Five Year Plan (2015 – 2019). The Concordat supports specific delivery against each of the following Five Year Plan outcomes:

4 - Slough will be one of the safest places in the Thames Valley

5 - Children and young people in Slough will be healthy, resilient and have positive life chances

6 - More people will take responsibility and manage their own health, care and support needs

4. **Other Implications**

- (a) Financial - There are no financial implications of proposed action.
- (b) Risk Management - There are no risks associated with the proposed action.
- (c) Human Rights Act and Other Legal Implications - There are no Human Rights Act implications.
- (d) Equalities Impact Assessment - There are no equality impacts associated with the proposed action.

5. **Supporting Information**

- 5.1 The Mental Health Crisis Care Concordat is a national agreement between local services and agencies involved in the care and support of people in mental health crisis. It sets out how organisations will work together better to make sure people get the help they need when they need it.
- 5.2 The Concordat focuses on four main areas:
 - 1) Access to support before crisis point – making sure people with mental health problems can get help 24 hours a day and that when they ask for help, they are taken seriously.
 - 2) Urgent and emergency access to crisis care – making sure that a mental health crisis is treated with the same urgency as a physical health emergency.
 - 3) Quality of treatment and care when in crisis – making sure that people are treated with dignity and respect, in a therapeutic environment.
 - 4) Recovery and staying well – preventing future crises by making sure people are referred to appropriate services.
- 5.3 Across Berkshire 24 organisations have committed to delivering the Crisis Care Concordat, including all six Local Authorities, seven Clinical Commissioning Groups (CCGs), Thames Valley Police, the Ambulance Trust, local hospitals, the Mental Health Trust, the DAATs, NHS England and Berkshire Mind.
- 5.4 In order to deliver this Concordat an action plan has been developed and is appended to this report. It highlights the progress made to date.
- 5.5 This action plan is reviewed on a quarterly basis and was last updated in June. The most recent quarterly review meeting took place on 9th September and an updated action plan reflecting recent progress made to date will be produced shortly and is available on request.
- 5.6 Two areas of activity in the action plan at appendix A currently have a red RAG status:
 - 1) The emergency duty service will respond within four hours so that patients will receive appropriate care in a timely basis (page 6 refers).
 - 2) To maintain a high return on investment in the prevention of drug and alcohol related hospital admissions (page 8 refers).

5.7 These issues are being raised with the relevant Local Authorities in order to identify possible remedial/mitigating actions.

6. **Comments of Other Committees**

6.1 There are no comments from other Committees.

7. **Conclusion**

7.1 The Committee is requested to note the action plan appended to this report.

8. **Appendices Attached**

'A' - Crisis Care Concordat Action Plan

9. **Background Papers**

None