

## **SLOUGH BOROUGH COUNCIL**

**REPORT TO:** Health Scrutiny Panel      **DATE:** 6<sup>th</sup> October 2016

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**WARD(S):** All

### **PART I**

#### **FOR COMMENT & CONSIDERATION**

#### **ADULT SOCIAL CARE LOCAL ACCOUNT 2015-2016**

1. **Purpose of Report**

To provide the Health Scrutiny Panel with a brief overview of the draft Adult Social Care Local Account 2015-2016;

2. **Recommendation(s)/Proposed Action**

The panel is asked to comment on the Local Account before it is finalised.

3. **The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan**

This report details the activities and performance of Adult Social Care for the year to the end of March 2016. The priorities are reflected in the Council's Five Year Plan and the Joint Wellbeing Strategy

3.1 **Slough Joint Wellbeing Strategy Priorities**

The Local Account for 2015/16 reports on the progress Adult Social Care during 2014/15 and reflects the priorities set out in Slough's Wellbeing Strategy at that time:

- Health
- Economy and Skills
- Regeneration and Environment
- Housing
- Safer Communities

3b. **Five Year Plan Outcomes**

The Local Account Format follows the Council Five Year Plan priorities 6.3 to 6.7 (More people will take responsibility and manage their own health, care and support need) and 7.7 (Maximise savings from Procurement, Commissioning and Contract Management). The Account also includes the Five Year Plan Priorities for 2016/17.

#### 4. **Other Implications**

##### (a) Financial

The Local Account includes a brief section on expenditure during 2015-2016

##### (b) Risk Management

The Local Account is an opportunity to increase awareness of the good work undertaken by Adult Social Care services in Slough and includes, a description of the wider financial and policy challenges of the previous year, and outlines the ambitions for the year ahead.

##### (c) Human Rights Act and Other Legal Implications

There are no implications as a result of this report.

##### (d) Equalities Impact Assessment

There are no implications as a result of this report.

#### 5. **Supporting Information**

5.1 The Local Account is an important aspect of our commitment to improving quality of services and transparency. The Account highlights key achievements in Adult Social Care and demonstrates progress the Council is making towards positive outcomes for local vulnerable residents who depend on health and social care services.

5.2 Local accounts are used by councils across the country to assess how well adult social care services are performing and includes information on how the money is spent, achievements over the past year and priorities for the year ahead.

This is the Council's fifth Local Account and is a meaningful way of reporting back to residents and service users about performance. In recent years, government policy has encouraged a trend away from reporting to central government. Instead, councils report directly to local residents.

5.2 The report notes a number of significant developments and achievements in the way Adult Social Care services are delivered in Slough. A new and wider range of services were commissioned in 2015/16 to support greater independence and choice and to support preventative measures for a wider range of people. In this year's Local Account we have:

- Provided facts and figures about how we have spent our money and how we compare to other Local Authorities
- Explained what adult social care is and have provided case studies about people who have used our services
- Reviewed our activities for the previous year and outlined our priorities for the year ahead
- Outlined our progress in creating new care pathways for people, including carers, who contact us.

- Invited local residents to provide feedback and help shape priorities for the next year

5.3 This year's Local Account contains more information on our transformational work and reflects the ambition of the Adult Social Care Reform Programme is to build on areas of good practice to ensure they are fit for purpose for the next generation of service users. The Local Account also outlines a revised set of priorities for the current year, linked to the Outcomes 6 and 7 in the Council Five Year Plan. These are:

FYP 6.3 - Develop preventative approaches to ensure that vulnerable people become more able to support themselves and an overall prevention strategy

- In partnership with the NHS, re-commission a reablement and intermediate care services and deliver effective reablement services to more people
- Review and redesign of housing related support Services
- Increase the provision of equipment and assistive technology where needed to promote independence

FYP 6.4 - Build capacity within the community and voluntary sector to enable a focus on supporting more people to manage their own care needs

- Develop the community resilience strategy
- To work in partnership with local groups to bring together services that reduce isolation,
- Review quality of services and use an evidence based approach to drive up quality
- To continue to increase knowledge and understanding about the needs of carers and young carers in Slough by working with a range of local stakeholders including health, places of worship, employers and schools

FYP 6.5 - Put in place new models of social care for adults where direct payments will be the norm

- Complete the redesign of social care pathways and restructure of the service.
- Further develop our model of community based working that draws on the professional expertise of all community offices and SPACE
- Implement the Community Hub approach
- Develop the market to become more flexible and offer more choice to allow personal budget holders to choose for themselves where they spend their money
- Redesign Services for People with Learning Disabilities
- Introduce models of client self-service
- Improved transition processes from children to adult services

FYP 6.6 Develop existing safeguarding arrangements to ensure people are at the centre of the safeguarding process and are supported to manage any risks.

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- Ensure compliance with the Mental Capacity Act and Deprivation of Liberty Safeguards

- Maintain and further develop partnership arrangements and links with Community Safety Partnership, LSCB and other SBC Departments.

#### FYP 6.7 - Health and social care Integration

- Radically transform Slough's community based care and support system by 2019, supporting people to live longer, healthier lives
- Develop the Single Point of Access for health and social care services
- Redesign intermediate care services to meet local needs
- Co-produce a Slough wide workforce development strategy so that we are able to meet the challenges of increasing demand and complexity of peoples lives
- Reform the Social Care system through system redesign of the work force to fit the needs of local people

#### FYP 7.7 - Procurement, commissioning and contract management

- Change our procurement and contract arrangements so they are more outcomes focused
- Develop the market and improve supplier relations around compliance, value for money and efficiency
- Work with providers to ensure that there is a consistent quality of services on offer and that these are at a reasonable price for the residents of Slough
- Ensure residents placed in Care Homes receive the right service at the right time to improve outcomes

A full list of priorities and achievements can be found in the Local Account Appendix A.

## 6. **Conclusion**

Slough has produced its Account of adult social care for 2015/16 in line with national requirements. The local account highlights key achievements made during the past year which has resulted in delivering value for money and better services for vulnerable residents. The report also identifies a number of areas for improvement; and notes that the local authority will continue to face new challenges over the coming years.

The Local Account is in draft form and will be edited and formatted before publication. The ASCOF data is still provisional and we are waiting for some final figures and the comparative data before the final Account can be completed.

## 7. **Appendices**

Appendix 1 - Slough Adult Social Care Local Account 2015-2016 (Draft)  
Appendix 2- Provisional ASCOF Data

## 8. **Background Papers**

None