

SLOUGH BOROUGH COUNCIL

REPORT TO: Health Scrutiny Panel **DATE:** 27th March 2017
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WARD(S): All

PART I **FOR COMMENT & CONSIDERATION**

PUBLIC TRANSPORT SERVICES TO WEXHAM PARK HOSPITAL & HEALTHCARE CENTRES

1. **Purpose of Report**

- 1.1 To consider the current arrangements for public transport to Wexham Park Hospital and other health care centres in addition to their suitability of such agreements for the future.

2. **Recommendation(s)/Proposed Action**

- 2.1 The Health Scrutiny Panel is requested to:
- a) Comment on the current arrangements,
 - b) Make suitable recommendations as to how these could be amended to benefit local residents and hospital visitors, and
 - c) Refer any matters as appropriate for further scrutiny.

3. **The Slough Joint Wellbeing Strategy, the JSNA and the Council's Five Year Plan**

3a. **Slough Joint Wellbeing Strategy Priorities and Joint Strategic Needs Assessment**

Access to healthcare for all residents relates to the following aspects of the Slough Joint Wellbeing Strategy:

- Increasing life expectancy by focusing on inequalities
- Improving mental health and wellbeing

3b. **Council's Five Year Plan Outcomes**

This report relates to the following Five Year Plan outcome:

- Our people will become healthier and will manage their own health, care and support needs

4. **Other Implications**

- (a) Financial - The report is not requesting any further subsidies or outlay from Slough Borough Council (SBC).
- (b) Risk Management - There are no identified risks associated with the proposed actions beyond those relating to access to the hospital.
- (c) Human Rights Act and Other Legal Implications - There are no direct legal implications.
- (d) Equalities Impact Assessment - There is no requirement to complete an Equalities Impact Assessment (EIA) in relation to this report.

5. **Supporting Information**

- 5.1 Since 24th September 2016, First Bus have made significant changes to their bus services in Slough. As part of this, Route 6 (formerly 6A) ceased to serve Wexham Park Hospital, but First Bus introduced a new dedicated service, Route 14, which operates between Slough Bus Station and Wexham Park Hospital. Wexham Park Hospital is now served by a total five bus services; route 14, 53, 335, 583 and WP1.
- 5.2 First Bus did not change their ticketing arrangements at this time. This allowed passengers from across Slough to access Wexham Park Hospital by changing buses at Slough Bus Station and using a First Slough area daily or season ticket. However, these are no longer valid on the WP1 route; this means that these passengers for the hospital can only use Route 14.
- 5.3 At present the 15 healthcare centres listed in Slough on the Public Health England database each have approximately two or three (but in some cases up to 10) bus routes serving within walking distance.

Route	Route Covered	Provider
6, 335	240 Wexham Road	First in Berkshire, Redline, Carousel
4	Bharani Medical Centre	First in Berkshire
1, 12, 13	Crosby House Surgery	First in Berkshire
4	Dr Nabi	First in Berkshire
1, 12, 74, 583, X74	Farnham Road Practice	Arriva, First in Berkshire,
6, 7, 81	Herschel Medical Centre	First in Berkshire, TfL
6, 583	Kumar Medical Centre	First in Berkshire, Redline
7, 583	Langley Health Centre	First in Berkshire, Redline
12	Manor Park Medical Centre	First in Berkshire
2, 8, 10/11, 15, 702	Ragstone Road Surgery	First in Berkshire, Redline, Red Eagle
14	Shreeji Medical Centre	First in Berkshire
6, 7, 81	Slough Walk-In Health Centre	First in Berkshire, TfL

1, 53	The Avenue Medical Centre	First in Berkshire, Courtney
7, 583	The Orchard Surgery	First in Berkshire, Redline
5	The Village Medical Centre	First in Berkshire

5.4 The routes now operating between the healthcare centres in Slough are summarised in the table below (Wexham Park Hospital is referred to as WPH):

Route	Route Covered	Frequency			Provider
		Mon – Fri	Sat	Sun	
1	Slough - Farnham Road - Britwell	4 per hour	4 per hour	2 per hour	First in Berkshire
2	Dedworth - Windsor - Slough	2 per hour	2 per hour	1 per hour	First in Berkshire
4	Slough - Maidenhead	2 per hour	2 per hour	1 per hour	First in Berkshire
5	Slough - Cippenham	2 per hour	2 per hour	1 per hour	First in Berkshire
6	Slough - Knolton Way	4 per hour	4 per hour	2 per hour	First in Berkshire
7	Slough - Langley - Heathrow Airport (<i>via Trelawney Avenue - Tamar Way - Terminal 5 - Central Bus Station</i>)	6 per hour	6 per hour	3 per hour	First in Berkshire
8	Slough - Windsor - Staines - Heathrow Terminal 5	2 per hour	2 per hour	1 per hour	First in Berkshire
10/11	Slough- Heathrow Terminal 5 (<i>via Datchet – Wraysbury</i>)	1 per hour	1 per hour	1 per hour	First in Berkshire
12	Slough - Scafell Road – Burnham (<i>via Elliman Avenue - Essex Avenue - Slough Trading Estate - Priory Estate</i>)	2 per hour	2 per hour	-	First in Berkshire
13	Slough - Slough Trading Estate – Burnham (<i>via Elliman Road - Burnham Station</i>)	1 per hour	-	-	First in Berkshire
14	Slough Bus Station – WPH (<i>via Shaggy Calf Lane</i>)	3 per hour	2 per hour	1 per hour	First in Berkshire
15	Slough - Eton Wick (<i>via Eton</i>)	1 per hour	1 per hour	1 per hour	First in Berkshire
WP1	Slough Bus Station – WPH (<i>via Stoke Road</i>)	4 per hour	-	-	Redline
53	Bracknell – Maidenhead – Britwell – WPH	1 per hour	1 every 2 hours	-	Courtney
81	Slough – Hounslow	6 per hour	5 per hour	4 per hour	TfL
335	Slough Bus Station – WPH – Chalfont	1 every 2 hours	1 every 2 hours	-	Redline
200	Slough - Windsor – Legoland	6 services	6 services	5 services	First in Berkshire

	<i>(Seasonal when Legoland is open)</i>	per day	per day	per day	
583	Slough Bus Station – Hedgerley – WPH – Langley – Uxbridge	3 per day	3 per day	-	Redline
702	Bracknell - Legoland - Slough - London Victoria <i>(via Ascot - Windsor - M4 motorway)</i>	16 services per day	16 services per day	16 services per day	First in Berkshire
74	High Wycombe – Slough	1 per hour	1 per hour	-	Arriva the Shires
X74	High Wycombe - Farnham Royal - Slough <i>(via Wycombe Marsh - Loudwater - M40 - Farnham Common - Farnham Road)</i>	2 per hour	1 per hour	1 per hour	First in Berkshire

The exact details of the routes can be found in Appendix A.

- 5.5 Most services are provided on a commercial basis without subsidy. Route 53 receives financial support from Bracknell Forest Borough Council, the Royal Borough of Windsor and Maidenhead and Buckinghamshire County Council, and Routes 63/68, 335 and 583 from Buckinghamshire County Council alone. Slough Borough Council supports route 10, 11 and 15 through joint funding between Slough Borough Council and Royal Borough of Windsor and Maidenhead. Slough Borough Council also provides support to route 5 and at times of low demand (primarily evenings and Sundays) to route 1, 4 and 7.
- 5.6 Concerns have been raised recently following the closure of a GP surgery in Colnbrook with residents now having to commute to Langley Health Centre. Slough Borough Council is not in a position to provide a dedicated bus service to healthcare centres in the borough as the costs would amount to the cost of purchasing and operating a brand new bus. However, residents needing to travel from Colnbrook have the option to board the Route 81 and change at Sutton Lane or the Fire Station for a route 7 bus. A Dial-a-ride service offered by Slough Community Transport is also available for those having difficulty using public transport.

6. **Comments of Other Committees**

- 6.1 This specific matter has not been discussed by any other Committee.

7. **Conclusion**

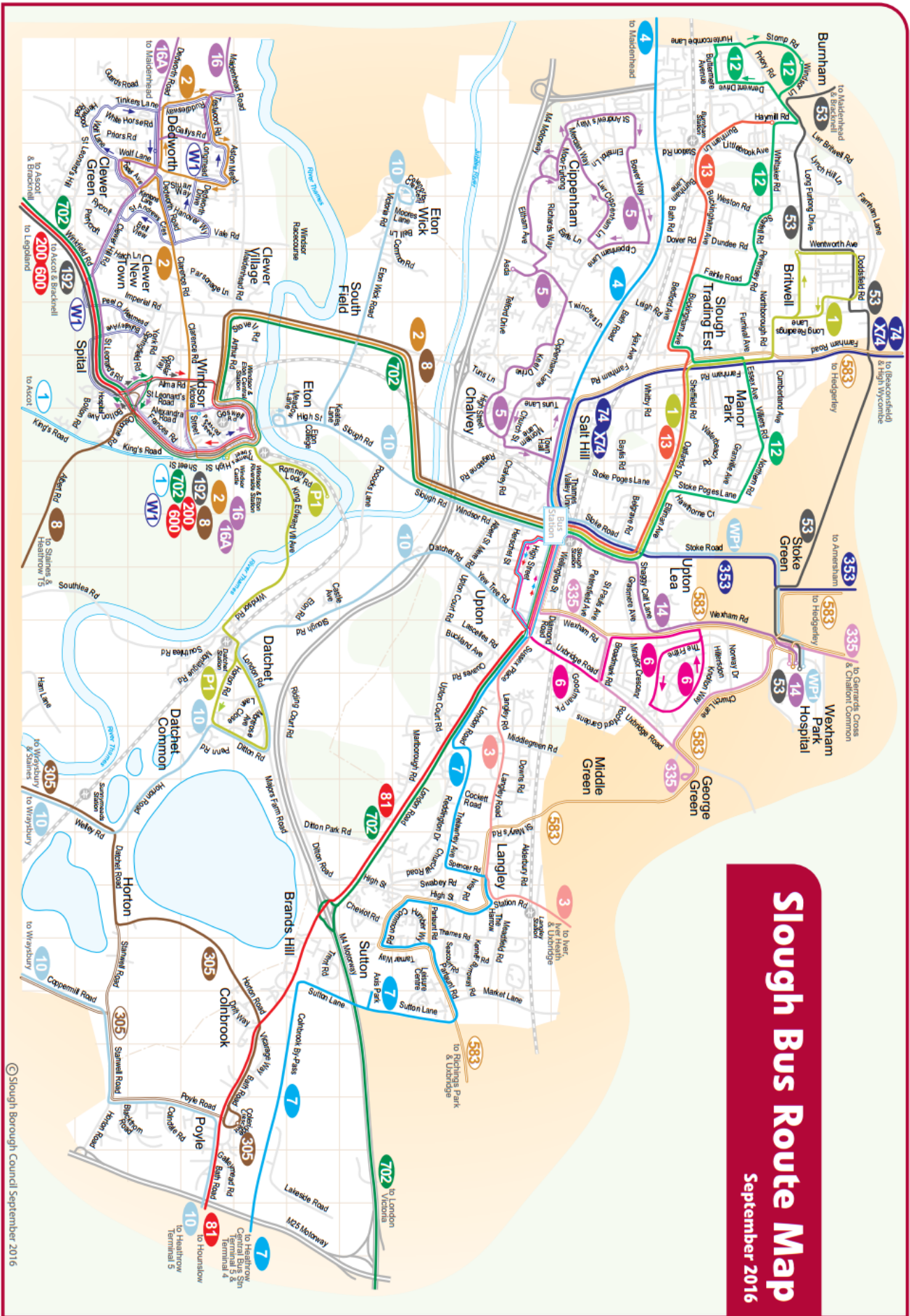
- 7.1 There are sufficient public transport links to healthcare centres in Slough.

8. **Appendices**

'A' - Route maps for bus services in Slough.

9. **Background Papers**

None.



Slough Bus Route Map
September 2016

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