

SLOUGH BOROUGH COUNCIL

REPORT TO: Slough Wellbeing Board

DATE: 28th March 2018

CONTACT OFFICER: Darrell Gale, (*Acting Strategic Director of Public Health for Berkshire*)

(For all Enquiries): (01753) 875148

WARD(S): All

PART I **FOR DECISION**

SLOUGH PHARMACEUTICAL NEEDS ASSESSMENT 2018-2021

1. Purpose of Report

This report presents the Pharmaceutical Needs Assessment (PNA) for Slough (2018 to 2021) and summarises the actions carried out to refresh it.

2. Recommendations and Proposed Actions

2.1 Slough Wellbeing Board is requested to:

- a) Formally approve the PNA for 2018 to 2021;
- b) Ensure that the final PNA and appendices are published on Slough Borough Council's website and be accessible for the lifespan of the report (until 31st March 2021);
- c) Note that if local pharmaceutical services change between now and 31st March 2021, such as the opening hours, address of premises or needs of the local population, then the Council will need to publish supplementary statements to this PNA; and
- d) Note that if other significant changes occur which impact on the need for pharmaceutical services during the lifetime of the PNA this may result in the need to refresh the PNA. No such changes are expected.

3. The Slough Joint Wellbeing Strategy, the JSNA and the Five Year Plan

3.1 The PNA ensures that the provision of pharmaceutical service meet the needs of Slough residents across the life course. It ensures that there is appropriate access to pharmaceutical services for Slough residents and allows residents to receive appropriate advice and treatment for self-care.

3.2 A refreshed PNA therefore contributes to the Joint Wellbeing Strategy and JSNA with a particular emphasis on priority 2: Increasing life expectancy by focussing on inequalities.

3.3 The PNA directly contributes to the following outcomes in the council's Five Year plan: More people will take responsibility and manage their own health, care and support needs.

4. Other Implications

(a) **Financial** – The draft PNA does not recommend any changes to provision of pharmaceutical service. PNAs are used by NHS England to make decisions on which NHS-funded services need to be provided by local community pharmacies. These services are part of local health care, contribute to public health and affect NHS budgets.

(b) **Risk Management**

Recommendation	Risk/Threat/Opportunity	Mitigation(s)
PNA is published within required timeframe	Delay to timescale for writing, consultation and/or sign off of PNA.	The project timings have been carefully planned in agreement with Slough Wellbeing Board Chair.
PNA includes consideration of future changes in Slough	PNA becomes redundant due to changes in Slough	PNA has considered future housing and demographics in making its recommendations
PNA takes into account professional opinion	Lack of engagement from stakeholders	Wide dissemination of PNA consultation link and direct emails to key stakeholders
PNA takes into account public opinion	Lack of engagement from public and stakeholders	Survey of public conducted and public also invited to input during consultation phase

(c) **Human Rights Act and Other Legal Implications** – The provision of pharmaceutical services falls under the National Health Service (Pharmaceutical and Local Pharmaceutical services) Regulations 2013. Schedule 1 of the regulations specifies the specific content of these assessments. The regulations also state that Health and Wellbeing Boards must undertake a consultation on the content of their PNA's and that these consultations must run for minimum of 60 days.

(d) **Equalities Impact Assessment (EIA)** – Public Health Services for Berkshire will undertake an EIA of the PNA process and of implementing the recommendations and this will be published with the final version of the PNA. The Bracknell Forest EIA framework will be used to assess the potential impacts (positive and negative) of the PNA process on local residents, with particular regard to the protected characteristics of age, race, disability, sexual orientation, gender reassignment, religion and belief, pregnancy and maternity, marriage and civil partnership and also considers rural communities and areas of deprivation.

(e) **Workforce** – The draft PNA does not recommend any changes to provision of pharmaceutical service and as such would not have a direct impact on workforce.

5. **Summary**

- Slough Wellbeing Board published its last Pharmaceutical Needs Assessment (PNA) in March 2015 and is required to undertake a revised assessment every three years.
- This report summarises the process that has been followed to revise the PNA and presents a final version of it for endorsement by the Board.
- A revised PNA is required by 31 March 2018 and once agreed the final version will be published on the council's website by 1 April 2018.

6. **Supporting Information**

6.1 Since April 2013, every Health and Wellbeing Board in England has a statutory responsibility to publish and keep up-to-date a statement of the needs for pharmaceutical services for the population in its area. This is referred to as the Pharmaceutical Needs Assessment (PNA).

6.2 A PNA is the statement of the needs of pharmaceutical services of the population in a specific area. It sets out a statement of the pharmaceutical services which are currently provided, together with when and where these are available to a given population. The PNA also considers whether there are any gaps in the delivery of pharmaceutical services and is used by NHS England to make decisions on which NHS-funded services should be provided by local community pharmacies. The PNA can also be used to inform commissioners, such as local authorities and Clinical Commissioning Groups (CCGs), who may wish to procure additional services from pharmacies to meet local health priorities.

6.3 Slough Wellbeing Board published the last PNA in March 2015 and is required to undertake a revised assessment by 31st March 2018. Public Health Services for Berkshire has led the development of the latest PNAs across the 6 Berkshire Local Authorities, as agreed with all the relevant Health and Wellbeing Boards. This report presents the Pharmaceutical Needs Assessment for Slough (2018 to 2021) and summarises the process undertaken to develop this. Slough Wellbeing Board is asked to formally approve the PNA.

Process followed to develop the PNA

6.4 The process for the development of the PNA was agreed with Slough Wellbeing Board. A small task and finish group was set up to oversee the development of the PNA. The membership of this group included the Strategic Director of Public Health for Berkshire, the Consultant in Public Health (Public Health Services for Berkshire), an NHS England pharmaceutical commissioner, a representative from the Local Pharmaceutical Committee (LPC) and the Public Health Intelligence Manager (Public Health Services for Berkshire).

6.5 The development of the PNA involved several key stages:

1) Survey of community pharmacies to map current service provision - This survey took place from June to July 2017 using an online survey accessed through PharmOutcomes. The survey collated information from local community pharmacies

about the services they provided and any gaps that they identified in local pharmaceutical service provision.

2) Survey of public to ascertain views on services - The public survey was accessible through an online portal and was live from June to August 2017. Local authorities, CCGs and local Healthwatch were encouraged to promote the survey and gather feedback from local residents.

3) Development of draft PNA Report - Public Health Services for Berkshire developed the draft PNA report. This used information gathered from the two surveys, local demographics for Slough, geographical mapping information and data provided from NHS England. A full assessment was made on the provision of pharmaceutical services in the area, based on all the information available.

4) Public consultation on the draft PNA Report - The draft PNA Report was signed off for consultation by the Slough Wellbeing Board Chair at the end of October 2017. The full draft report and supporting appendices were published on Slough Borough Council's website for a formal 60-day consultation period from 1st November to 31st December 2017. Responses from the consultation were collated by Public Health Services for Berkshire and the PNA Report was reviewed and amended accordingly

5) The final PNA Report was shared with the Slough Wellbeing Board ahead of the meeting on 28th March 2018.

Key findings

6.6 There is good provision of pharmaceutical services in Slough, with 32 pharmacies, one dispensing doctor and one distance selling pharmacy within the Borough. There are also 14 pharmacies outside the borough, but within 1.6km of borders, and these were also considered when assessing provision and access to services.

6.7 Generally, community pharmacies in Slough are well distributed, are accessible and offer a convenient service to patients and members of the public. They are available on weekdays with good provision at weekends and in the evenings across the majority of the borough. There is potential to improve access to essential services on Sundays evenings for residents of Chalvey wards where there are areas of deprivation and a high proportion of residents aged less than 18.

6.8 However, all residents are able to reach a pharmacy within a 20 minute drive, which meets a key NHS standard for accessibility.

6.9 The public survey showed that across Berkshire, 95% of respondents were able to get to the pharmacy of their choice, 86% took less than 15 minutes to travel to their regular pharmacy and the remaining 14% stated that it took between 15 and 30 minutes. Overall, 91% were satisfied or very satisfied with the location of their pharmacy

6.10 There is good provision of essential and advanced pharmaceutical services for Slough residents, with a number of pharmacies also providing Locally Commissioned Services (LCS) for emergency hormonal contraception, needle exchange and supervised consumption.

6.11 Whilst not considered ‘necessary’, there is room to extend the range of LCS that are commissioned in Slough and to increase the number of pharmacies providing these. A number of pharmacies have stated that they would be willing to provide these service if commissioned to do so.

6.12 Based on the information outlined above no significant current gaps in provision of essential services have been identified and there are no known future developments that are likely to significantly alter demand for pharmaceutical services within the life of this PNA.

7. **Comments of Other Committees**

This report has not been presented to any other committees.

8. **Conclusions**

- Slough Wellbeing Board is requested to formally approve the Slough Pharmaceutical Needs Assessment for 2018 to 2021.
- The final PNA and appendices should be published on the Slough Borough Council website and be accessible for the lifespan of the report (until 31st March 2021).
- If local pharmaceutical services change during this time, such as the opening hours, address of premises or needs of the local population, then Slough Borough Council will need to publish supplementary statements to this PNA.
- Slough Wellbeing Board should note that if other significant changes occur which impact on need for pharmaceutical services during the lifetime of the PNA this may result in the need to refresh the PNA. No such changes are expected.

9. **Appendices**

Slough Pharmaceutical Needs Assessment 2018-2021
Appendix A: Berkshire PNA Pharmacy Survey 2017
Appendix B: Berkshire PNA Public Survey 2017
Appendix C: Opening times for pharmacies in Slough
Appendix D: Equalities Screening Record for Pharmaceutical Needs Assessment
Appendix E: PNA Consultation process and feedback report
Appendix F: Berkshire PNA Formal Consultation Survey 2017
Map 1: Pharmaceutical Services in Slough
Map 2: Slough pharmacies and Index of Multiple Deprivation by LSOA (2015)
Map 3: Slough pharmacies and population density by ward (2017)
Map 4: Slough pharmacies and weekend opening
Map 5: Slough pharmacies and evening opening
Map 6: Residents of Slough who can access a pharmacy within a 5 and 10 minute drive
Map 7: Residents of Slough who can access a pharmacy within a 15 minute walk
Map 8: Pharmacies inside and within 1.6km (1 mile) of Slough border

9. **Background documents**

'1' Slough Pharmaceutical Needs Assessment 2015 – 2018

<http://www.slough.gov.uk/council/joint-strategic-needs-assessment/pharmacy-needs-assessment.aspx>

'2' Pharmaceutical Needs Assessment Information Pack

<https://www.gov.uk/government/publications/pharmaceutical-needs-assessments-information-pack>