

12th March 2021

Directorate: Regeneration
Contact Name: Parking Services
Contact No: 01753 475111
Email: parking@slough.gov.uk

The Occupier

Dear Sir/ Madam,

Update on Residents Permit Scheme

I am writing to provide with an update on the above residents permit scheme and/ or waiting restrictions that have been introduced to your area.

A letter dated 26th February 2021 was sent to all residents outlining the legal process, enforcement dates and information on how to purchase permits. This letter also contained a 'Frequently Asked Questions' document with the most commonly asked queries.

In this letter it stated we will only be issuing one permit for the first month and then after this, all requests for second permits will be considered. Due to the large number of queries that have been received we have now amended this process. We will now be allowing all residents to apply for two permits, please note the first permit is free for the first 2 years, but there is a £50 charge for a second permit.

We initially made the decision to only allow one permit per household for the first month, as our data does not show there to be sufficient kerb capacity to allow all households with two permits. However due to the high level of queries received, we have now reviewed this process and will be allowing two permits but we need to make residents aware of the following:

If you choose to purchase two residents permits, this does not guarantee you parking on the public highway and under no circumstances will refunds will be issued for the second permit.

Furthermore in my letter dated 26th February 2021 it stated, waiting restrictions and school keep clear markings were due to be enforced from 5th March 2021 and the residents permit element was to be enforced from 12th March 2021. Again due to the number of queries received, we had to suspend enforcement but I can now confirm the following enforcement dates:

All waiting restrictions and school keep clear markings will be enforced from Monday 15th March 2021 and in order to allow residents time to apply/ purchase their permits the residents parking element will be enforced from Monday 19th April 2021.

Once again I have attached a Frequently Asked Questions document which contains information on resident parking schemes, permit prices and how to obtain a permit.

What Happens Next?

You can apply for permits online at: <http://www.slough.gov.uk/parking-travel-and-roads/parking-permits.aspx>.

You will need to set up an account and a virtual permit will be issued once your application is approved. It can take up to 24 hours for your permit application to be processed, once it has been received.

Please note any resident who resides in a new or existing development where limited or no parking is provided, would not be eligible for a residents parking permit.

To confirm, for locations where a waiting restrictions (no loading at any time, double yellow line etc) and/ or school keep clear markings have been introduced, these will be enforced from **Monday 15th March 2021**.

For locations where a residents permit scheme have been introduced, the parking controls which applies Monday to Friday 8am to 6pm, will be enforced from **Monday 19th April 2021**.

Have your say

The 6 month formal consultation started on 5th March 2021 and will end 5th September 2021.

A detailed plan of the scheme, copy of the Legal Order and Public Notice can be viewed at: <https://www.slough.gov.uk/consultations-petitions/public-notices-orders/4>.

You can submit you comments to this scheme in the following ways:

Online: <https://slough.citizenspace.com/transport/grove-academy-chalvey-parking-controls>

Email: parking@slough.gov.uk

By Post: Parking Development, Slough Borough Council, Observatory House, 25 Windsor Road, Slough, Berkshire SL1 2EL

Yours faithfully



Manjinder Jutla
Engineer – Parking Development

Frequently Asked Questions

What is the scheme being proposed?

A residents permit scheme and/ or waiting restrictions are being proposed to the following locations:

Alexandra Road, Brammas Close, Chalvey Road West, Church Street, Clive Court, High Street Chalvey, Ladbrooke Road, Primary Road, Spackmans Way, The Green, Turton Way and White Hart Road.

The residents permit scheme applies Monday-Friday 8am-6pm however the timings of the waiting restrictions differ. A detailed copy of the plan can be viewed using the following link:

<https://www.slough.gov.uk/consultations-petitions/public-notices-orders/4>.

When will this scheme be enforced?

For locations where a waiting restrictions (no loading at any time, double yellow line etc) and school keep clear markings have been introduced, these will be enforced from Monday 15th March 2021.

For locations where a residents permit scheme have been introduced these will be enforced from Monday 19th April 2021.

Please ensure you have applied for your residents permit in a timely manner as failure to do so may result in the issuing of a Penalty Charge Notice (PCN).

How much is a residents permit?

For this scheme only, the first resident permit per household will be issued free of charge for the first two years the scheme is operational. Outside of this, the costs below apply.

Residents parking permits are issued for 1 year and cost:

- £25 for a 1st residents permit
- £50 for a 2nd residents permit

How much are visitors vouchers?

All vouchers are sold in bundles of 5 (for example you would pay £2.50 and receive 5 x 3 hour vouchers);

- 3 hours - £2.50
- 6 hours - £5.00
- 12 hours - £7.50
- 24 hours - £15.00

Residents over 60 receive a 50% discount - proof of age will need to be provided.

How do I purchase a residents permit/ visitor voucher?

We have recently introduced virtual permits to the Borough and therefore residents permits and visitors vouchers will need to be purchased through an online system. Please visit our website for more information <http://www.slough.gov.uk/parking-travel-and-roads/parking-permits.aspx>

If you have any queries regarding this please contact the parking shop on:

The Parking Office,
28 Pegasus Court,
Herschel Street, Slough, SL1 1PA
Tel: 01753 551018
Email: sloughparkingshop.uk@sabagroup.com
Opening hours: Monday to Friday 9am – 5pm Saturdays 9am – 1pm

Is there a limit on the number of visitors vouchers I can purchase?

There is a limit of 720 hours per household per annum.

How many residents permits can I have?

We are allowing two residents permits per household.

I have a valid blue badge, do I still need to purchase a residents permit/ visitors voucher?

No. Blue badge holders are exempt, however you must ensure you have a valid blue badge clearly on display in your vehicle as otherwise you run the risk of being issued with a Penalty Charge Notice.

I have access to off-street parking (garage/ driveway), do I still need to purchase a residents permit?

No. You do not need to purchase residents permits or visitors vouchers if you are parking on your driveway/ in your garage. These are only required if you choose to park on the public highway.

What are the different types of permits?

Residents, Business and Carers permit.

How much is a business permit?

A maximum of 1 permit is permitted per property and they are issued yearly at a cost of £300. This can be purchased using our online system. When applying for a business permit you must supply proof of company residency, proof of vehicle ownership and proof of employment.

How much is a carers permit?

A maximum of 1 parking permit is permitted per property and they are issued yearly at a cost of £25. When applying for a carers permit you must supply proof of residency and proof that you are in need of or have a carer.

A carers permit can be purchased by completing an application form and visiting our Parking Shop. Contact details for The Parking Shop can be found in the following link;
<http://www.slough.gov.uk/parking-travel-and-roads/parking-permits.aspx>

How will the residential parking zone be enforced?

The PermitSmart system is linked to the Civil Enforcements Officers handhelds. The vehicle your resident, business permit or visitor voucher is registered to will appear on the handheld showing the expiry date/ time and the zone that it is for.

I have a motorcycle, do I still need to purchase a residents permit/ visitors voucher?

Motorcycles do not require a resident permit or visitors voucher.