

## **Summary of Resident Board Meeting Held via Zoom Video Conferencing on 12 April 2022**

**In attendance** were Anita Jan and Tony Turnbull from Slough Borough Council.

**Apologies** Liz Jones, Liz McMillan and one Board member were absent from the meeting.

**Notes from last meeting** were approved and agreed

**Financial update** LJ was unable to attend to provide an update

### **Board Forward Plan**

Discussions took place around the board's primary function to review performance and compliance. Meetings to coincide with quarterly performance reports. Reports to be sent to the Board two weeks prior to the meetings. Relevant Osborne and Council staff to attend meetings for performance report discussions.

### **Summary report**

**A Summary Report** relating to performance of housing management and repairs and maintenance to come to quarterly Board meetings and that will be the focus of those meetings to ensure Board Members have time to review them. Relevant members of staff to be invited to attend meetings to be able answer Board Members questions and provide more background to issues.

- Board to agree to send 3-5 recommendations and quarterly reports to be sent councillors and senior management.
- Summary of the Board meetings to be sent to Anita Jan's contacts to keep them informed.

Quarterly reports from the Board and minutes of all meetings to be sent to the Chair of Scrutiny Panel, Cabinet Member and Director of Housing.

- Minutes of Board meetings to be available on the council's website

Scrutiny Panel minutes to be circulated to the Board. Panel members to feedback to the Board.

Annual Impact Assessment to be carried out to highlight what the Board has done and the impact that has made.

Key Roles Board members to take on responsibility for key roles, to monitor the area and feedback at Board meetings.

Complaints Policy waiting for approval of the policy to be put up on the website once published. A system to be put in place to ensure actions and learning from complaints.

Reports to be sent to Board twice a year for monitoring process. Members discussed incentives for members, though given the current financial situation this may prove difficult.

**New CEO Gavin Jones** Board showed concerns around the split role of the CEO who was also CEO at Essex county council.

**Slough Town Centre** Residents were keen to get information relating to the future of the town.