

Adult Social Care



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Provider bulletin

August 2023

Welcome to our August newsletter from the Market management team. Please share this newsletter with all staff.

Training

Oliver McGowan training

[The Oliver McGowan Mandatory Training on Learning disability and autism](#) aims to provide the social care and health workforce with the right skills and knowledge to provide safe, compassionate, and informed care to autistic people and people with a learning disability. To find out more about how to access the training please visit the [Skills for Care website](#).

Falls prevention training for care home staff

Join this training on Teams, hosted by Charlotte Payne (Practice development lead for AHP) and Sue Langan (Care home quality lead). The training will cover falls risk factors and assessments as well as how to support residents to be active and mobilise safely. The training takes place on the following dates:

- [Thursday 14th September](#)
- [Wednesday 20th September](#)
- [Thursday 28th September](#)
- [Wednesday 4th October](#)

Understanding early onset dementia in diverse communities

YPWD (Younger People With Dementia) in partnership with Slough CVS would like to invite you to their inaugural online workshop 'Demystifying and Destigmatising Young Onset Dementia in Diverse Communities' with a focus on taking the mystery out of dementia in various communities. Come learn, explore, and raise awareness of your own knowledge as well as your community in dementia. There will be sign-posting

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opportunities with tips on handling a diagnosis of dementia and where to access support. The event is free and online on Tuesday 26th September 10.30-12.00. [Book your ticket via Eventbrite.](#)

Skills for care 'Size and structure' of the adult social care workforce 2022-23 report published

[Our annual 'Size and structure of the adult social care sector and Workforce in England' report](#) shows the sector started growing again in 2022-23. The visual dashboards are also available to view [online](#). You can also drill down to local authority areas on the [website](#).

The report found that the number of filled posts - roles with a person working in them - increased by around 1% (20,000) between April 2022 and March 2023.

The new figures – based on data from our Adult Social Care Workforce Data Set (ASC-WDS) and other sources – show that, at the same time, the vacancy rate decreased to 9.9%, or around 152,000 on any given day, compared with 10.6% (around 164,000) the previous year.

ASC Workforce Data Set account

If your service doesn't have its own ASC-WDS account you can set it up [here](#). There is no cost and it will give you access to bespoke reports about your service once you have entered your own data.

WDF Partnership (The Berkshire Partnership)

The WDF Partnership (The Berkshire Partnership) has been awarded a 2023-24 contract and they will be ready to process claims by early September. Employers who are already members will receive information from Liz Bailey. Anyone interested in joining the partnership is welcome to contact Liz directly via berkshiredf@outlook.com.

Upcoming courses from the Slough Safeguarding partnership

The following courses are available to book via the [Slough Safeguarding partnership website](#).

- Self-Neglect in Adults: How to identify adults who are self-neglecting and help them by working with partners. Training on Thursday 12th October

- Exploitation: How to identify if someone is being exploited and what you can do about it – Adult or child. Training on 31st January 2024
- Multi Agency Risk Tool for Adults not accessing services: Find out how to make the best use of multi-agency risk meetings using the Multi agency Risk Tool when you are working with adults who reject support provided. Training on 5th March 2024.

Capacity tracker

It is essential all providers review their contact details on the Capacity Tracker to ensure a telephone number and email address are available. Please ensure you have a minimum of two users, where possible, who can input data into the Capacity Tracker. Please make use of the support available via the Contact Centre on 0191 6913729 or drop them an email via necsu.capacitytracker@nhs.net. There is training available to providers on the Resource page of their [website](#).

The following updates took place end of July:

Vaccination (Provider Update Page): The red asterisk (*) will soon be removed from 'Number known to have received a full primary course of COVID vaccination' question on the Provider Update page, as Covid vaccination questions are no longer part of the mandated collection.

Provider Contact Directory: Changes will soon be made to the Contact Directory page.

Occupancy Report: The 'Last Updated' toggle will soon be re-added to the report when the current date is selected.

New Icon: The Capacity Tracker will soon display a helpful 'Loading' image when users navigate to pages in the system.

Safeguarding

Female genital mutilation

As the summer break is now upon us, some families will be taking their young girls abroad to have this procedure. The [Slough Safeguarding partnership have put together a range of information and tools on their website](#) which helps to raise awareness. Share widely across your networks.

Safe Place scheme in Slough

The Safe Place scheme has been set up to help people who might feel vulnerable when they are out and about in Slough.

Businesses who have signed up to the scheme will put a Safe Place sticker in their window. This shows it is a place where a vulnerable person can go in an emergency and get help to call the police, a family member, carer or support worker.

An emergency could be when the person is unwell, scared or lost.

Businesses will display the below sticker if they are part of the scheme:



The businesses will provide somewhere safe to wait until help and support arrives.

Vulnerable residents can get a card to carry with them, with their emergency contact details. Contact Slough Borough Council's Community Safety Team on communitysafety@slough.gov.uk to get a card. Please share this widely.

Other updates

Oliver McGowan Code of Practice consultation

The Department of Health and Social Care has launched a consultation on the Oliver McGowan Code of Practice on statutory learning disability and autism training.

This consultation considers the extent to which the Oliver McGowan code of practice provides CQC registered providers with the necessary guidance to meet the legislative requirement introduced by section 181 of the Health and Care Act 2022. The effect of the new requirement is that CQC-registered providers must ensure their staff receive learning disability and autism training appropriate to their role.

The views and feedback gathered from this consultation will inform the final version of the code to be laid in Parliament. The consultation closes 19 September 2023 and can be accessed on the [government website](#).

Free holiday activities and food programme for children

Join the **Free** holiday activities and food programme **this Summer break**

4 days of fun, each week, for 4 weeks over the holidays. Including arts and crafts, circus-based activities, fencing, gymnastics, music, nutrition education, and a wide range of sports.
All free for kids eligible for free school meals (you can also pay to join in the fun if you aren't eligible).

STARTING MONDAY 24 JULY 2023

For more information visit: www.sloughfamilyservices.org.uk and search for "Slough HAF Programme"

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Slough
Holiday Activities
and Food Programme

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Remote Monitoring for Care Homes

NHS Frimley have fully funded remote resident monitoring for care home residents. This enables care home staff to record residents' vital signs and symptoms into a tablet,

which is then automatically synchronised to a remote clinical monitoring hub, which is staffed 24 hours a day, 7 days a week.

The clinical team respond to any queries within two hours and escalate any concerns on your behalf to the appropriate care teams. The tablet also includes a monthly wellness check, plus a specific set of questions if you see signs of deterioration in a resident using a digital version of RESTORE2. This means that any changes or deterioration in a resident are picked up quickly and that you will have the quickest access to all the necessary support.

Please email marni.owen1@nhs.net for more information on getting started.

Provider forum

The next provider forum on Tuesday 5th September has been postponed. We will let you know of a new date in due course.

Domiciliary care questionnaire

Thank you to all our domiciliary care providers for your support with the recent questionnaire we sent out to service users. We have now collated the results and have sent this out by email. If you have not received the results, please let us know via ASC.Commissioning@slough.gov.uk

Contact us

We welcome your feedback and suggestions for future items to this newsletter – please get in touch via ASC.Commissioning@slough.gov.uk

Information provided in this bulletin is correct at time of issuing.