

Annex B

Incentive element questions

What is your local authority's assessment of the Gross Replacement Cost / Asset Value of your total highway assets (including bridges, cycleways, footways, drainage, trees et cetera but excluding land), using the HAMFIG or CIPFA methodology and the last available rates?

The current highway asset value for Slough is estimated at £2.88 billion

What percentage of your current asset value has been spent on maintenance in each of the last 5 years?

Year	Spend £'000	Percentage spend of Asset value
2024/25	1,129	0.039
2023/24	1,129	0.039
2022/23	1,129	0.039
2021/22	979	0.034
2020/21	878	0.030

Does your local authority use a Customer Service / Satisfaction Survey such as the NHT network? If so, who do you use and how does this get factored into maintenance operations?

The authority has not used customer service/satisfaction surveys since 2021. This is partly due to a council restructure that reduced the number of highway officers and the financial constraints placed on the council as a result of the Council formally submitting a Section 114. However, the Council has continued to engage with residents and councillors on maintenance works and will be soon seeking to restart the customer satisfaction surveys in 2025/26.

Does your authority carry out benchmarking of its performance with other authorities and can you provide evidence of that?

Following the Section 114, the Council has reduced subscriptions to essential organisations to assist with benchmarking and therefore has not been able to gather comparator information. However, the Council has now in 25/26 financial year subscribed to APSE to assist.

Do you have a highways asset management performance management framework against which you are regularly tracking performance?

The Council is in the process of adopting a new Asset Management Strategy that includes an updated performance management framework that continues from the previous framework. This performance tracking is undertaken throughout the year following all inspections including structures, traffic signals and highways, in addition annual technical surveys are analysed and compared to previous years.

What are your key performance indicators (KPIs) for maintenance?

The highways service KPI's are as follows:

- Number of potholes completed vs reported potholes.
- Percentage of highway carriageway resurfaced vs percentage of road network falling into the "Red" category.
- Percentage of spend for preventive vs reactive maintenance.
- Number of claims received.
- Percentage of traffic signals requiring upgrades.
- Percentage of gullies cleaned/emptied vs total number of gullies.
- Percentage of flooding incidents.

Does your authority have, and can you provide a weblink to:

- **a Highways Asset Management Plan (HAMP)** – Attached is the link to the Council's webpage containing the [Highways Asset Management Policy](#). This policy is being updated together with the Highway Asset Management Strategy.
- **a resilient network plan** – Attached is the link to the Council's webpage containing the [Resilient Network Plan](#).

Can you confirm that your local authority has provided, or will provide, DfT with all of the data required under the annual single data list requirements in 2025, namely:

- **130-01: principal roads where maintenance should be considered**
- **130-02: non-principal classified roads where maintenance should be considered**
- **130-03: skidding resistance data**
- **130-04: carriageway work done from April 2024 to March 2025**
- **251-01: winter salt stock holdings for winter 2025**

The Council submitted to the DfT on 30th June under the Annex A form the required data for maintenance and technical survey information on the status of the road network.

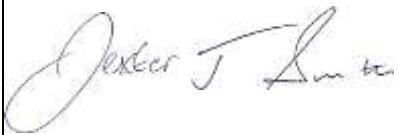
With regard to 251-01 Winter salt stock holdings for winter 2025; the council can now report that it currently holds approximately 400 tons of salt for this year's winter period.

In addition to the data required for the single data list, what other data does your authority collect on the condition of its highway assets, including footways, cycleways, & traffic signals, structures, and lighting columns? To what standard do you collect this data and with what frequency?

The council's highway service also collects annual inspection reports for the structures in the borough; the bridge condition inspections are then ranked and this then feeds into the bridge maintenance programme. This information was also included in the Annex A report sent to the DfT at the end of June.

Traffic signal data is held on an existing asset register with approximate replacement dates based on the expected asset life. This register is updated annually or when equipment has been replaced following developer schemes or road traffic collisions.

Footways and cycleways form part of the daily inspections and are maintained through the annual maintenance programme.

Name	Position	Signature	Date
Dexter Smith	Leader of the Council		30/10/25
Ian O'Donnell	Executive Director Corporate Resources (S151)		30/10/25