



Hello,

### We're upgrading the gas pipes in your area

We're due to start work in your area to upgrade the gas pipes on 30.03.2026 till 19.04.2026

### How will the works affect your street?

To carry out our works safely, we will need to put traffic management in place as follows:

- **Directional Road closure on Stoke Poges Lane from 30.03.26 to 19.04.26.**  
Stoke Poges Lane entrance will be closed from Bath road junction to Lansdowne Avenue. There will be a diversion route in place, please follow signs as directed.

### Will my gas supply be interrupted?

The exact date(s) that gas supplies will be interrupted will be confirmed by our teams on site closer to the time, as we'll need access to these properties.

To complete this work, we'll need to dig holes to get to the pipes, turn off your gas, replace the pipe(s), turn your gas back on and fill in the holes and tidy up.

Before the interruption to your gas supply, we'll visit you to talk about specific needs you may have and explain what we'll be doing. If you're not in when we visit, we'll leave information and contact details. If we must change or extend the dates for any reason, we'll let you know.

You can find out more about what we're doing by visiting [cadentgas.com/under-your-feet](http://cadentgas.com/under-your-feet).

We'd like to reassure you that we will keep disruption to a minimum and get your streets back to normal as soon as we can.

Thank you for your patience while we carry out these essential upgrades to ensure that you can continue to receive a safe and reliable gas supply.

Yours sincerely,

Elisa Bennett

Head of Customer – KLT Utilities

### We're here for you



If you have any questions, please call us on **0800 0854 478** or email us at **customercarelondon@cadentgas.com**. We're open from 8am - 8pm Monday to Friday. Please always quote the project reference and your address.



If you smell gas, call our National Gas Emergency line on **0800 111 999\***.



If you need extra help during our works with health, communication, or safety needs, please speak to our team on site or call us on **0800 085 4478** as you might benefit from being registered on the Priority Services Register (PSR). To find out more, please visit [cadentgas.com/psr](http://cadentgas.com/psr).



We work with our partners and charities to give you essential energy support and additional services to help you stay safe and warm in your home. To find out more, please visit [cadentgas.com/help-advice/energy-efficiency](http://cadentgas.com/help-advice/energy-efficiency).