

Slough Borough Council

Appendix B:

Manifesto Commitments 2019/20

2019/20 – Quarter 2

(July to September 2019)

Strategy and Performance

PARKING AND TRANSPORT

	Manifesto Pledge	Date for delivery	Actions taken	RAG for Q2
1	We will deliver a new public transport vision for Slough, including a public transport corridor for the town centre and a new pedestrian bridge link to connect communities north of the railway with the High Street area	February 2019 November 2019	Stage 1 of the transport vision has been completed and approved by Cabinet. Stage 2 has been commissioned and will look at the detail, where the corridors will start and end together with the impacts and mitigation requirements. This task will be completed by November 2019.	GREEN ↔
2	We will complete construction of phase 2 of the Mass Rapid Transit Bus Scheme (MRT), connecting the town centre to Heathrow, and develop a 'Park and Ride' solution near Junction 5 of the M4	Summer 2020	Detailed design is underway and work is due to start on site for the MRT extension during Q3. Park and Ride: Land acquisition progressing with land owner and discussions with Highways England continuing. Likely to involve CPO of land.	AMBER ↓
3	We will work with operators to keep bus fares low, and prioritise 'end to end routes', with additional green vehicles and bus lane enforcement	August 2019 May 2019 June 2019	In discussions with Reading Bus to deliver a free electric bus pilot for the Colnbrook area and Langley area. Free pilot for MRT users completed and usage supplied to Leaders office. Bus Lane enforcement is underway.	GREEN ↔
4	We will upgrade the council's fleet to electric/hybrid vehicles to reduce air pollution	Between Q2-Q4 2019/20	Tenders back for supported service 4 and 6 includes minimum standard of EuroVI. Electric and Gas powered buses being discussed with Heathrow on routes 7 and 703.	GREEN ↔
5	We will open 4 new bike docking racks - in Langley, Colnbrook, Manor Park and Cippenham - and purchase 20 new bikes	Q3 2019/20	Locations currently being looked at to ensure maximum usage. Officers will be firming up positions before the stations go in.	GREEN ↔

6	We will spend £2 million on improving highways and pavements and ensure Slough remains recognised as a national leader in repairing potholes	Ongoing	Potholes, defects being picked up via inspections and complaints, works orders raised, Resurfacing scheme designs completed to delivery by November 2019.	GREEN ↔
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ENVIRONMENT AND OPEN SPACES

	Manifesto Pledge	Date for delivery	Actions taken	RAG
7	We will open new outdoor gyms in Baylis & Stoke, Colnbrook, Cippenham Green, Cippenham Meadows and Farnham wards	Aug / Sept 2019	Manifesto Pledge has been met Tender awarded to the Great Outdoor Gym Company. All gyms are now installed and open/in use.	✓
8	We will work with partners to expand our popular free 'community work outs' to more locations across Slough	Ongoing throughout 2019/20	This is still an offer and more instructors are being trained to facilitate sessions, through the Great Outdoor Gym Company, Everyone Active and community activators.	GREEN ↔
9	We will identify and replace all public trees lost as a result of last summer's drought and promote wildlife-friendly planting schemes to offer habitats for butterflies, birds and bees	Ongoing First tranche Oct-19 to Mar-20	Tree audit complete and details fed into the Urban Tree Challenge bid. Awaiting the outcome of the bid, this should be confirmed in early October. Funding for tree replacements outside of the Urban Tree Challenge initiative still to be confirmed.	GREEN ↑
10	We will begin work on a major environmental urban wetland project in Salt Hill Park	March 2020	Salt Hill stream works. Planning consent gained and contract for works awarded. Works planned to commence on 7th October, and to be completed by March 2020.	GREEN ↑
11	We will open a new allotment at Moray Drive, continue to improve our existing allotments and support 'community growing' projects	September 2019	Allotment complete and plots ready to let. First tenants to be contacted for sign up October 2019.	GREEN ↔

12	We will Introduce more regular intensive cleaning of the town centre and hotspot areas, and develop a reporting app for residents to report fly-tipping incidents	November 2019	Our planned litter picking and sweeping of the High Street continues to deliver a sound core service between 06:00 and 19:00. This resource calls on response teams to deal with out of the ordinary issues. Work is progressing with our IT section and an App provider to introduce a reporting App for Fly Tipping and other street cleansing issues	AMBER ↔
13	We will do more to make our neighbourhoods strong, healthy and attractive with 3 initial projects in Foxborough, Chalvey and Langley Kedermister	Ongoing	Phased project to test different approaches to community development which is scheduled go live in January 2020. Currently undertaking needs analysis in each of the areas and will be aligning these with other Insite information to have a holistic view of needs. This will be followed by a launch of the initiative in each of the respective areas and an action plan co-produced with the local community and partners.	GREEN ↑

HOUSING AND NEIGHBOURHOODS

	Manifesto Pledge	Date for delivery	Actions taken	RAG
14	We will start the construction of 120 council and affordable homes, plan the development of over 250 more, and launch a key worker housing scheme	March 2020	The Cabinet Commercial Sub-Committee met and approved the principles of a 'Housing Development Strategy' that set out an approach to deliver wider range of housing options for residents. This not only included provision of social rent but also seeking to enable access to affordable rent and starter homes. The existing sites being considered for development totals 97 and the ambition is to build 641 homes in the next 3 to 5 years.	GREEN ↔
15	We will invest £8 million to provide additional decent, affordable rented homes in Slough	March 2020	The investment program which was previously outlined to June Neighbourhood & Community Services Scrutiny Panel, is in place and remains on course to deliver 4,000 electrical works of which 1,000 completed to date, in excess of 450 new boilers of which 177 completed, ongoing fire risk assessment of which £3m value of works due to be completed by the autumn as well as £1m garage & asbestos removal works are underway.	GREEN ↔
16	We will bring forward proposals for a co-operative/tenant-led housing initiative to offer more choice and accountability for those in need of affordable rented housing	January 2020	The Cabinet Commercial Sub-Committee met on the 1st of October and approved the principles for progressing the change of the councils existing Development Initiative Slough Homes (D.I.S.H.) to enable a tenant led initiative. The general structure and company articles are with the solicitors to modernise and prepare proposals for a council led Registered Provider dedicated to realisation of tenant led housing initiatives.	GREEN ↔

17	We will do more preventative work to tackle street homelessness, investing £250,000 in local homelessness initiatives	March 2020	The planned car park closures took place in August 2019 and up to 15 rough sleepers were ejected. None have returned, so this has been successful, so far. The outreach team continue to engage with rough sleepers and move them into Emergency Bed or temporary housing provision. As part of our reconnection to communities work, we have moved three rough sleepers back to Poland with the help of the Polish authorities. The next Official Rough Sleeper Count will be taking place in November 2019.	GREEN ↔
18	We will invest £4 million in repairs, modernisation, structural and environmental improvements to tenants' estates and homes, and pilot a new app that allows council tenants to see their repairs and account information in real time	March 2020	<p>There is a significant investment programme underway which includes a focus on addressing compliance works identified as part of the Fire Risk Assessments undertaken across housing blocks. This includes environmental improvements across our ex-sheltered housing schemes for older people, which are currently in progress.</p> <p>The environmental program is being conducted on garages so that the sites are either upgraded for modern parking or decommissioned for development. These are in progress and investment of £1m is underway.</p> <p>The Repairs App is under review by the Residents Panel who are providing feedback on its use. On receipt of feedback the intent is to look to incorporate suggestions as to how we can achieve greater take up.</p>	GREEN ↔
19	We will help establish and facilitate a private tenants' association to give private renters a voice	First meeting October 2019	The plan is to facilitate at least 2 meetings a year unless the established group decides meetings more frequently. First meeting to take place on Tuesday 29th October 2019 at 615pm.	GREEN ↔

HEALTH AND LEISURE

	Manifesto Pledge	Date for delivery	Actions taken	RAG
20	We will work with dentists and health partners to improve local children's oral health	March 2020	<p>As part of the Early Years Health Improvement agenda (funded by Public Health), the Early Years and Prevention Service are working with a range of partners across the early years sector to secure oral health accreditation awarded by the Oxfordshire Oral Health Team. The council's children's centres are supporting setting across Slough as they have already secured gold accreditation.</p> <p>All 10 Children's Centres awarded gold standard oral health accreditation. 9 PVI (private, voluntary and independent sector) settings and 1 maintained nursery school awarded gold accreditation. 75 oral health parental questionnaires completed across the CC's. 48 dental visits were undertaken to include a mix of parents taking their children for follow up appointments, as well as first time appointments.</p> <p>The starting well dental practices across Slough ran open days during May half term resulting in new registrations follow up appointments which represented a significant increase in uptake. Children's Centres walked children and their parents/carers to the local dental surgery which also resulted in new registrations being made and for some children it was the first time they had been in a dental surgery. Further open days are scheduled during October half term.</p> <p>During National Smile month (w/c 13/05 – 14/06) 10 targeted activity sessions with health partners around oral health ran across all 10 Children's Centres with parents and children. 7 private day nurseries across slough also held drop in workshops for their parents.</p>	GREEN ↑

21	We will become a disability-friendly town and improve mental health support services, to support more people and help them into sustainable employment	Ongoing	We will continue to develop co-produced asset based approaches and contribute to building more community resilience, which supports better mental and physical health. This will be further developed through the Recovery College network and in partnership with colleagues from SPACE consortium and the Well-Being social prescribing service. The approach will focus on the success of the Independent Placement Support (IPS) service which proactively supports people in finding employment. The co-produced approach will include a bespoke Mental Health website platform that will be informative about many elements of health promotion and how to get involved across the town.	GREEN ↔
22	We will work with our residents, service users and partners to set up a network to jointly design future health and social care services	Ongoing	Network has been established, 3 meetings have been held and a contract for network members has been developed. A number of projects are being considered for co-design. The group is undertaking a training programme in anticipation of beginning work on these. For Q1 the initial project for co-production to have been selected. Contract signed. Training programme to have been progressed.	GREEN ↔
23	We will build on the success of the reinstated Slough Half Marathon by introducing a stand-alone family fun day around the new annual 5k run in Upton Court Park	June 2019 October 2020	On 22 nd June 2019 we had the Great Get Together in Herschel Park with more than 1,000 people attending. On 23rd June the 5k fun run took place in Upton Court Park with more than 360 people taking part. Commissioning arrangements being developed for an external provider to run the 5K in 2020. Half Marathon options are being researched. Final proposal to be presented October 2019.	GREEN ↑
24	We will continue supporting the work of the Safer Slough Partnership; building on the success of their campaign against modern slavery and helping deliver the 'Choices' campaign to reach 2,000 people in 2019/20	March 2020 Autumn 2019	SBC, working with the Safer Slough Partnership, delivered a media campaign focused on Modern Slavery. The campaign called 'closer than you think' produced a 400% increase in calls to the Modern Slavery Helpline and won the Clear Channel, Social Impact Award (National media awards), thus helping to raise the profile of Slough as Town working to tackle hidden harm. The Choices programme is now being delivered in 21 of 30 primary schools in Slough. The secondary school programme development is underway, with the programme going live in across Slough in the Autumn 2019.	GREEN ↔

25	We will tackle inequalities locally and work to improve health, life chances and opportunities for all our residents	Ongoing	<p>Health Beliefs research of how Slough residents feel about their health has now been reported to Wellbeing Board and Health Scrutiny as planned in Sept-19. Findings will be published and help inform the Keeping Well Strategy planned for Q3/4.</p> <p>Smoking remains a priority. An external funding bid for additional smoking cessation funding to the Better Care Fund was developed in Q2 and will be submitted in Q3.</p> <p>The new integrated wellness service, which is due to launch on April 1st 2020, is now out to tender. Applicants will be invited to interview over the coming few weeks and a decision is due to be made in the coming month. This new service will be an umbrella service covering our key prevention programmes, including Stop Smoking, weight management, falls prevention, NHS health checks, behaviour change and brief alcohol interventions.</p> <p>An audit to review our practice of tackling health inequalities in Slough through the NHS Health Checks programme started in Q2 and will contribute to the national review in Q3.</p> <p>Work to understand one of the major underlying causes of health inequality in Slough - poverty – has started. The project will draw on a broad array of Council areas to understand our current offer, identify any gaps and prioritise follow-up action.</p>	<p>GREEN ↑</p>
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CUSTOMER SERVICES & COMMUNITY HUBS

	Manifesto Pledge	Date for delivery	Actions taken	RAG
26	We will invest £3 million and bring our IT service in-house; to ensure better outcomes in our customer services, more resident-friendly communication channels and faster response times for service requests	IT Insourcing due 31Oct 2019 Investment Projects – to be decided in conjunction with Transformation	Arvato contract Exit activities progressing to scheduled date of 31st October. Due diligence activities underway on transferring infrastructure, contracts and identifying staffing requirements. Priority projects continuing with Arvato (mainly 25 Windsor Road related). Due Diligence activities will identify where investment is required and identify key remedial work to stabilise the infrastructure prior to transformation. Investigation ongoing into new Customer Experience Digital platform.	GREEN ↔
27	We will launch a £15 million 'Community Hubs Strategy', starting the construction of brand new community hubs in Chalvey and central Langleigh and planning new hubs in Cippenham and Wexham	New Chalvey School and hub June 2020	Localities Strategy Workstream established to lead on the Transformation agenda for locality working and delivery. First workshop has happened with attendance from Subject Matter Experts and SLT colleagues from across the council as well as PMO and GateOne representatives. Work continuing to build the new Chalvey School and hub, the programme remains on schedule with a completion date of June 2020.	GREEN ↔
28	We will involve residents in shaping 'meanwhile' improvements and in the longer-term redevelopment plans for the town centre	Ongoing	Established the Slough Town Association of Residents (STAR) group to help inform, shape and engage with us on Clean Safe Vibrant TC Programme as well as the Town Centre Vision. Working with the STAR group and stakeholders on the SloughNow concept to gauge their interest and explore what they would like to see in their Town Centre.	AMBER ↔
29	We will add further discounts to our new Residents' Privilege Scheme, the 'Slough app'	Ongoing	Explore Slough App went live on 24 June 2019. Working with businesses to ensure we keep offers live and plentiful.	GREEN ↔

30	We will actively promote a fully inclusive registrar's service with increased marketing and promotion for LGBT+ weddings and celebrant services	Ongoing September 2019 December 2019	We have seen a significant increase in LGBT+ ceremonies this year with 6 during 2019 so far. Last year the total was 3. We make sure that anyone marrying or celebrating their civil partnership have an welcoming and special experience. Preparation for marketing campaign to focus on 2020 session and incorporate new venues. Work on marketing to commence once newly appointed Group Manager arrives in November 2019.	GREEN ↔
31	We will bring forward plans for a new arts, entertainment and cultural offer at the former Adelphi Cinema site, while protecting the building's heritage	Ongoing Autumn 2019	A feasibility study to be prepared for Adelphi and carpark.	GREEN ↔

REGENERATION AND THE TOWN

	Manifesto Pledge	Date for delivery	Actions taken	RAG
32	We will continue regenerating our town; bringing forward detailed plans for the Montem Leisure Centre site, the Canal Basin and the former Thames Valley University site	Ongoing	Work is progressing on all schemes with a major focus being the emerging town centre framework masterplan. SBC and SUR will have signed an option agreement for the TVU site by end of October 2019. The following steps will include refining the masterplan for the site to determine the appropriate levels of housing, employment and community uses	GREEN ↔
33	We will begin work on two new hotels with ground floor branded restaurants, affordable shared ownership homes and an attractive public realm, on the former Slough Library site	Ongoing	Construction has begun on site and works are scheduled for completion by spring 2021.	GREEN ↔

34	We will help the owners of the High Street shopping centres to deliver their ambitious plans for the northern side of Slough High Street, and work with partners to shape a regeneration plan for the former Horlicks factory	Ongoing	<p>Ongoing discussions with ADIA in partnership working and wider visioning work for the Town Centre, not just a site by site vision.</p> <p>After extensive community engagement, Berkeley Group have submitted their planning application for the Horlicks factory site and are awaiting decision from the LPA.</p>	<p>AMBER ↔</p>
35	We will redevelop the former Alpha Street car park site to provide new affordable homes	December 2020	The site is being developed by Slough Urban Renewal, comprising of 14 units of 1 and 2 bedrooms. Construction onsite is still expected to commence in November 2019 with a view to handover in December 2020. James Elliman Homes are intended to acquire for use for social housing.	<p>AMBER ↔</p>
36	We will bring forward plans for a 'meanwhile' improved food and beverage offer for the town centre while major regeneration takes place	Ongoing	Exploring options for a Social Enterprise Quarter, Food & Beverage and Cultural meanwhile uses in the shopping centre which encourages local groups to occupy empty units and influence the increase of footfall in the area.	<p>AMBER ↔</p>
37	We will significantly improve the public forecourt to the north side of Slough station and deliver improved paths and walking routes in and around the town centre	March 2021	<p>Public Realm design underway and negotiations with Net Rail and GWR to construct the forecourt are continuing.</p> <p>Paths to connect the Town Centre and rail station are being secured through the planning process with the SUR Stoke Wharf scheme plus a new footbridge across the canal. Cabinet approval now secured (September Cabinet) designs proceeding.</p>	<p>GREEN ↔</p>

CHILDREN & YOUNG PEOPLE AND SKILLS

	Manifesto Pledge	Date for delivery	Actions taken	RAG
38	We will improve the learning environment for local children, investing £12 million in expanding our secondary schools and £14 million in Special Educational Needs and Disability provision	2021-2022	<p>£11.9m spent in Q1 and Q2 on providing a site for Grove Academy and an expansion of places at Langley Grammar School.</p> <p>£840K spent Q1 and Q2 providing new SEND Resource Unit at Marish Primary Academy.</p> <p>£17K spent on providing refurbished buildings for Haybrook College and Littledown School.</p>	GREEN ↔
39	We will facilitate a brand new through-school with community sports provision in Chalvey	October 2020	<p>In Q1, Slough completed the acquisition of 2 shop/residential sites on Chalvey High Street and disposed of them to the DfE to create the playing fields for the new school. Utility disconnections and diversions are interfering with programme delivery and causing some phasing delays.</p> <p>Work is continuing on refurbishment of the Orchard Community Centre and this work will complete by the end of Q2. A further site in Chalvey has been identified for accommodating community groups during the construction phase.</p> <p>The former Chalvey Community Centre and Chalvey Nursery buildings have been demolished and construction of the new school and Chalvey Hub are progressing well on site.</p>	AMBER ↔
40	We will provide all our looked-after children with leisure passes and council tax exemptions until the of age 25	Ongoing	Proposals to go to Joint Parenting Panel Dec 2019 for approval.	GREEN ↑

41	We will invest £1.4 million in our Children's Services Trust to ensure they can continue to meet the needs of vulnerable children in Slough	Financial Year 2019-2020	<p>Manifesto Pledge has been met</p> <p>Secured revenue funding of £1.4 million growth for SCST Children's Services. This was approved by Cabinet in February 2019.</p>	
42	We will launch the 'Slough Academy' giving our residents greater opportunities to access apprenticeships and training, to gain the skills they need to get on	Ongoing	<p>Slough Academy was launched in Nov-18 and currently promotes apprenticeship opportunities to all SBC colleagues through internal communications.</p> <p>Apprenticeship opportunities not filled internally are promoted through communications externally in Slough.</p> <p>As at quarter 2, we received 71 external applications, held 10 interviews of which 8 appointments were offered.</p>	<p>GREEN</p> 

